

**Control-M for Oracle Business
Intelligence
7.0.00
Release Notes**



April 2012

Contacting BMC Software

You can access the BMC Software website at <http://www.bmc.com>. From this website, you can obtain information about the company, its products, corporate offices, special events, and career opportunities.

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Customer support

You can obtain technical support by using the BMC Software Customer Support website or by contacting Customer

Support by telephone or e-mail. To expedite your inquiry, see "Before contacting BMC."

Support website

You can obtain technical support from BMC 24 hours a day, 7 days a week at <http://www.bmc.com/support>. From this

website, you can:

- read overviews about support services and programs that BMC offers
- find the most current information about BMC products
- search a database for issues similar to yours and possible solutions
- order or download product documentation
- download products and maintenance
- report an issue or ask a question
- subscribe to receive proactive e-mail alerts when new product notices are released
- find worldwide BMC support center locations and contact information, including e-mail addresses, fax numbers, and telephone numbers

Support by telephone or e-mail

In the United States and Canada, if you need technical support and do not have access to the web, call 800 537 1813 or send an e-mail message to customer_support@bmc.com. (In the subject line, enter SupID:<yourSupportContractID>, such as SupID:12345). Outside the United States and Canada, contact your local support center for assistance.

Before contacting BMC

Have the following information available so that Customer Support can begin working on your issue immediately:

- product information
 - product name
 - product version (release number)
 - license number and password (trial or permanent)
- operating system and environment information
 - machine type
 - operating system type, version, and service pack or other maintenance level such as PUT or PTF
 - system hardware configuration
 - serial numbers
 - related software (database, application, and communication) including type, version, and service pack or maintenance level
- sequence of events leading to the issue
- commands and options that you used
- messages received (and the time and date that you received them)
 - product error messages
 - messages from the operating system, such as file system full
 - messages from related software

License key and password information

If you have questions about your license key or password, contact BMC as follows:

- (USA or Canada) Contact the Order Services Password Team at 800 841 2031, or send an e-mail message to ContractsPasswordAdministration@bmc.com.
- (Europe, the Middle East, and Africa) Fax your questions to EMEA Contracts Administration at +31 20 354 8702, or send an e-mail message to password@bmc.com.
- (Asia-Pacific) Contact your BMC sales representative or your local BMC office.

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Control-M for Oracle Business Intelligence Release Notes

BMC Software is releasing version 7.0.00 of the Control-M for Oracle Business Intelligence product, which is a control module that enables you to automate the generation of pre-defined Oracle Business Intelligence reports and Agents/iBots.

Control-M for Oracle Business Intelligence jobs are integrated with other Control-M jobs into a single scheduling environment. This enables you to control and operate the Oracle Business Intelligence job and report generation within Control-M. All Control-M capabilities are available for Oracle Business Intelligence jobs, including advanced scheduling criteria, complex dependencies, quantitative and control resources, and AutoEdit variables.

Up-to-date, essential installation and service information that becomes available after this product is released will be placed under solution KA368104 in the Knowledge Base on the Customer Support website, located at <http://www.bmc.com/support>. Before installation, BMC recommends that you check the website for any up-to-date information and also to determine whether recent patches are available for this product.

Control-M for Oracle Business Intelligence compatibility

Control-M for Oracle Business Intelligence can be installed on Windows or UNIX computers, which works together with other products in the Control-M scheduling solution (for example, Control-M/Server and Control-M/Agent).

The following lists the operating systems and other pre-installation requirements for Control-M for Oracle Business Intelligence:

- ***Control-M for Oracle Business Intelligence compatibility with Windows*** (on page 7)
- ***Control-M for Oracle Business Intelligence compatibility with UNIX/Linux*** (on page 8)
- ***Control-M for Oracle Business Intelligence compatibility with Control-M components*** (on page 9)
- ***Control-M for Oracle Business Intelligence compatibility with Oracle Business Intelligence*** (on page 9)
- ***Control-M for Oracle Business Intelligence language compatibility*** (on page 10)

Some compatibility requirements might have changed since Control-M for Oracle Business Intelligence version 7.0.00 was released. For the most current compatibility information, see <http://webapps.bmc.com/paczos/faces/pac/index.jsp>.

Control-M for Oracle Business Intelligence compatibility with Windows

The following table lists the supported Windows operating systems for Control-M for Oracle Business Intelligence.

Control-M for Oracle Business Intelligence compatibility with Windows

Operating system	Bits	Compatible processors
Windows 7 Professional Edition	• 32	• x86
Windows 7 Enterprise Edition	• 64	• x86_64
Windows 7 Ultimate Edition		
Windows XP Professional		
Windows Vista Enterprise Edition		
Windows Vista Business Edition		
Windows Vista Ultimate Edition		
Windows Server 2008 Standard Edition		
Windows Server 2008 Enterprise Edition		
Windows Server 2003 Standard Edition		
Windows Server 2003 Enterprise Edition		
Windows Server 2008 R2 Standard Edition	• 64	x86_64
Windows Server 2008 R2 Enterprise Edition		

Control-M for Oracle Business Intelligence compatibility with UNIX/Linux

The following table lists the supported UNIX/Linux operating systems for Control-M for Oracle Business Intelligence.

Control-M for Oracle Business Intelligence compatibility with UNIX/Linux

Operating system	Version	Bits	Compatible processors
AIX®	• 7.1	• 64	Power
	• 6.1	• 32	
	• 5.3	• 64	
HP-UX	• 11.31	• 64	Itanium (ia64)
	• 11.23		
Red Hat Enterprise Linux AS	• 4	• 32	• x86
		• 64	• x86_64
Red Hat Enterprise Linux ES	• 4	• 32	• x86
		• 64	• x86_64
Red Hat Enterprise Linux Server	• 6 • 5	• 32	• x86
		• 64	• x86_64
Oracle Solaris™	• 11	• 64	SPARC
	• 10	• 32	
	• 9	• 64	
SUSE Linux Enterprise Server	• 11	• 32	• x86
	• 10	• 64	• x86_64
	• 9		
Oracle Enterprise Linux Server	• 6	• 32	• x86
	• 5	• 64	• x86_64

Control-M for Oracle Business Intelligence compatibility with Control-M components

The following table lists the versions of Control-M/EM, Control-M/Server, and Control-M/Agent that are compatible with Control-M for Oracle Business Intelligence.

Control-M for Oracle Business Intelligence compatibility with Control-M components

Platform	Versions
Control-M/Enterprise Manager	<ul style="list-style-type: none"> • 7.0.00 • 6.4.01 • 6.3.01 (<i>fix pack 6 and later</i>)
Control-M/Server for UNIX and Microsoft Windows	<ul style="list-style-type: none"> • 7.0.00 • 6.4.01 • 6.3.01 (<i>fix pack 2 and later</i>)
Control-M/Agent for UNIX and Microsoft Windows	<ul style="list-style-type: none"> • 7.0.00 • 6.4.01 • 6.3.01 (<i>fix pack 2 and later</i>)

Control-M for Oracle Business Intelligence compatibility with Oracle Business Intelligence

The following table lists the versions of Control-M for Oracle Business Intelligence that are compatible with Oracle Business Intelligence.

Control-M for Oracle Business Intelligence compatibility with Oracle Business Intelligence

Platform	Versions
Oracle Business Intelligence	<ul style="list-style-type: none"> • 10g • 11g

Control-M for Oracle Business Intelligence language compatibility

The following table lists languages that are compatible with Control-M for Oracle Business Intelligence.

Control-M for Oracle Business Intelligence language compatibility

Languages	Level of support
Basic ASCII	US English
W. European (Latin-1 character set)	Defines special Western European characters used in English, Spanish, German, and French in most free-text fields and parameters.

Some compatibility requirements might have changed since Control-M for Oracle Business Intelligence version 7.0.00 was released. For the most current compatibility information, see <http://webapps.bmc.com/paczos/faces/pac/index.jsp>.

Product distribution

The following procedures describe how to obtain the installation files for Control-M for Oracle Business Intelligence version 7.0.00 via the EPD site or through the BMC Sales Representative:

- **Obtaining installation files via EPD** (on page 10)
- **Obtaining installation files via the BMC Sales Representative** (on page 11)

Obtaining installation files via EPD

This procedure describes how to obtain the Control-M for Oracle Business Intelligence version 7.0.00 installation files via EPD.

➤ To obtain installation files via EPD:

1. Click <https://webapps.bmc.com/epd/> and follow the instructions on the EPD site until you reach the **Download Files** page.
2. Download the installation files, as follows:
 - **UNIX:** Do one of the following:
 - Download and save the iso file to a temporary directory, and then burn it onto a DVD.
 - Download save the relevant .tar file according to your operating system, to a temporary directory.
 - **Windows:** Do one of the following:
 - Download and save the zip file to a temporary directory.
 - Download and save the iso file to a temporary directory, and then burn it onto a DVD.

Obtaining installation files via the BMC Sales Representative

This procedure describes how to obtain the Control-M for Oracle Business Intelligence version 7.0.00 installation files via the BMC Sales Representative.

➤ To obtain installation files via the BMC Sales Representative:

- To obtain a product DVD, contact your BMC Sales Representative.
The list of representatives are available at <http://www.bmc.com/corporate/contacts-locations/>. The DVD for this version is associated with tracking number LPX91.7.0.00. Refer to this number when ordering or requesting maintenance for this product.

Related documentation

The following documentation support Control-M for Oracle Business Intelligence:

- Control-M for Oracle Business Intelligence *7.0.00 Administration Guide*
- Control-M for Oracle Business Intelligence *configuration administration Help* (Press F1 in the Account Management tool of Control-M Configuration Manager)
- Control-M for Oracle Business Intelligence *definition Help* (Press F1 in the Oracle Business Intelligence job editing form)

To view the latest BMC documents, including documents in other languages, see the Customer Support website at <http://www.bmc.com/support>. Notices, such as flashes, technical bulletins, and release notes, are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Customer Support website.

If you have problems with or questions about a BMC product, see the Customer Support website at <http://www.bmc.com/support>. You can view or download product documents, find answers to frequently asked questions, and download products and maintenance. If you do not have access to the web and you are in the United States or Canada, contact Customer Support at 800 537 1813. Outside the United States or Canada, contact your local BMC office or agent.



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