Adopt AIOps on the Mainframe

In today’s fast-paced digital economy, we’re encountering a perfect storm for business disruption:

Higher customer expectations
Faster implementation of more and more digital services with agile and DevOps principles
A highly integrated mainframe supported by a less-experienced workforce and lackluster tools

Mainframe is central to IT infrastructure, so early detection and resolution of issues (not to mention avoidance) is critical. But in a recent survey conducted by Forrester Consulting* on behalf of BMC, the majority of respondents said that they spend too much time reacting to incidents and not enough time finding ways to prevent them.

Because of the mainframe’s inherent resilience and security, decision-makers may have overlooked modernizing the platform. In fact, 73% of respondents said they hadn’t adopted a proactive stance to mainframe monitoring.

Transform Mainframe Monitoring with Modern AI/ML Tools

A whopping 78% of respondents said they need to connect their organization’s mainframe to the wider enterprise. Don’t get left behind with manual processes and reactive monitoring tools! To support the digital services required for business success, you must adopt, support, and staff a mainframe modernization culture.

LEADERS
Solid investment in mainframe infrastructure and staff
Strong commitment to effective monitoring and incident detection
Less likely to struggle with detection time
Less time needed for issue resolution
Faster time to root cause

LAGGARDS
Lack of executive support, budget, and skills
Rely on manual processes when handling a slowdown
Struggle to make up for lack of investment in staffing and tools
More time to resolve incidents
More time putting out fires

81% of respondents say their organization relies on manual processes when handling a slowdown
60% say it takes too long for their organizations to detect incidents
70% of incidents have an impact before they are even detected

Average time to resolve incident: 7.5 hours
Average time to resolve incident: 17.97 hours

LEADERS
LAGGARDS


* Forrester online survey of 400 mainframe decision-makers and influencers in North America and EMEA

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Learn how to:
Broadly monitor with more metrics yet less work for the operations staff
Identify the starting point for diagnostics faster


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