UNDERSTANDING THE IT ENVIRONMENT

Most IT managers would agree that understanding and managing their assets is one of the biggest challenges they face. In the bring your own device (BYOD) age, it’s critical to know what assets you have and how they impact your environment. Whether it’s knowing which hardware is due for replacement, how to best allocate devices, or understanding which software is installed, there always seems to be new or unmanaged assets popping up.

CHALLENGES

Whether IT assets are purchased through central purchasing or each department purchases equipment to suit their needs, it’s imperative that the organization responsible for supporting these assets know where these devices are, how they are configured, and how they may impact IT. Reliance on handwritten or manually updated asset inventories is time-consuming, costly, and ineffective.

BMC SOLUTION

BMC Client Management provides organizations with the peace of mind that all their assets are accounted for and effectively managed. Critical capabilities include the ability to discover all endpoints on your network, add administrative information, effortlessly create inventory reports, and automatically manage those endpoints. BMC Client Management saves you time and resources by automating the endpoint management process, and improves quality by avoiding human error.

KEY FEATURES

- Automated Discovery
  Set discovery jobs to run and check for new or changed assets on any schedule you design

- Reporting
  Create comprehensive reports to proactively manage assets connected to your network

- Set It and Forget It
  Automate repetitive tasks on a schedule

- Integration
  Integrate with the top ITSM products in the market—including Remedy Smart IT, Digital Workplace, Remedyforce, Discovery for Multi-Cloud, BMC CMDB, and FootPrints—or integrate with other solutions like bar code scanners through a robust REST API

KEY BENEFITS

- Save Time
  Automate the manual task of collecting inventory data

- Reduce Cost
  Use less time and resources dedicated to focus on asset management, since it is highly automated

- Improve Quality
  Remove errors caused by manual entries

Comprehensive reporting to better manage assets
BMC delivers software solutions that help IT transform digital enterprises for the ultimate competitive business advantage. We have worked with thousands of leading companies to create and deliver powerful IT management services. From mainframe to cloud to mobile, we pair high-speed digital innovation with robust IT industrialization—allowing our customers to provide amazing user experiences with optimized IT performance, cost, compliance, and productivity. We believe that technology is the heart of every business, and that IT drives business to the digital age. BMC – Bring IT to Life.

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BMC is a global leader in innovative software solutions that enable businesses to transform into digital enterprises for the ultimate competitive advantage. Our Digital Enterprise Management solutions are designed to fast track digital business from mainframe to mobile to cloud and beyond.

BMC digital IT transforms 82 percent of the Fortune 500.

PRODUCT DETAILS

Automated Asset Discovery
Identify new assets that connect to your network and report on these devices. This can be used in conjunction with directory synchronization to identify blind spots. Once the agent is installed, as long as it has internet access, inventory information can be retrieved and updated.

IT Asset Management
Gather detailed hardware and software inventory information, which can be used to make informed decisions about the assets within network. For example, BMC Client Management can show which devices should be retired or upgraded and keeps track of device lifecycle. It also provides asset information to guide the budget process, with the ability to import administrative data, such as purchasing cost, suppliers, or warranties.

Dashboards
Allow users to quickly create dashboards to provide an overview of assets, including software and hardware inventory.

Reporting
Provides the ability to tailor and schedule reports for various audiences, such as summary reports for executives and more in-depth reports to management and technicians.

Service Anywhere
Discover and manage assets as long as those assets are connected to the internet.

FOR MORE INFORMATION
To learn more about BMC Client Management, visit bmc.com/it-solutions/client-management

Inventory Deployment Patch Management

BCM Client Management Solution Suite