

Want enterprise visibility and control of capacity?

Our TrueSight Capacity Optimization Implementation Service can help—here's how.



BMC CUSTOMER SUCCESS

BMC helps customers run and reinvent their businesses with open, scalable, and modular solutions to complex IT problems. Our Customer Success portfolio offers consulting and services to accelerate outcomes aligned to your business objectives and IT priorities.

At BMC, we know that without a clear view into the use of your resources, your digital services and budget can be at risk. Additionally, the complexity of your environment makes it challenging to comprehend demand now let alone into the future. BMC Customer Success can deliver an enhanced view of enterprise infrastructure capacity by rapidly implementing TrueSight Capacity Optimization (TSCO) as well as the people and process advancements necessary to achieve enterprise effectiveness.

THE TRUESIGHT CAPACITY OPTIMIZATION IMPLEMENTATION SERVICE WILL:

- Install and configure 1 TrueSight Presentation Server and 1 Remedy Single Sign-on (RSSO) server
- Configure LDAP integration to RSSO
- Install and configure 1 TrueSight Application Server
- Integrate 1 standard monitoring data source (e.g. TrueSight Ops or VCenter)
- Configure standard dashboards and reports for capacity visibility
- Provide project management

BMC Customer Success will help your organization to quickly gain control of the current and future capacity requirements of your infrastructure resources. Our experts will activate TSCO and provide hands-on knowledge transfer to your team so you can continue to expand to new use cases.

The result? Your IT operations team will have full visibility of current capacity for all monitored servers. This foundation will make it possible to build additional use cases around forecasting, simulations, right-sizing, service level capacity, and chargeback.

CUSTOMER EXAMPLE

Leading Global US Supplier of Health IT solutions: The company needed to support a growing user base in a competitive sector while working within the capacity of their current IT environment. To effectively determine the efficiency and risks of changes in capacity caused by market demands and business requirements, they invested in TSCO with an implementation service. Once TSCO was deployed, the company did an analysis of available capacity which identified 25% that could be pulled from another program and shifted to ones experiencing a surge in capacity demand. This resulted in a savings for the health IT company because they didn't have to acquire additional external capacity without impacts to performance and reliability.

WHAT'S NEXT?

Please contact your BMC Account Manager to move forward with your TrueSight Capacity Optimization Implementation Service today.

