

Would you like to know all that's on your network and cloud?



If yes, our BMC Discovery Implementation Service can help.

BMC CUSTOMER SUCCESS

BMC helps customers run and reinvent their businesses with open, scalable, and modular solutions to complex IT problems. Our Customer Success portfolio offers consulting and services to accelerate outcomes aligned to your business objectives and IT priorities.

At BMC, we know the power of having a single, trusted source of IT environment information—being proactive instead of reactive. However, many companies are still doing this with spreadsheets and manual processes. There is a better way—with BMC Helix Discovery. BMC's powerful yet simple tool combined with our BMC Discovery Implementation Service is the best way to get you started seeing everything on your IT network and multi-cloud environment.

THE BMC DISCOVERY IMPLEMENTATION SERVICE WILL:

- Identify the credentials, firewall protocols, ports to be used and level of access necessary for comprehensive visibility
- Work with Network and Security teams to enable the discovery of your network and cloud infrastructure
- Deliver the information gathered into a BMC CMDB

Through collaboration with your team, BMC Customer Success will get BMC Helix Discovery kick-started to provide a platform for automated network and cloud discovery that fuels informed decision-making.

The result? You will be on your way to better understand what your environment has, when it changes, what important parts of your business run on it, and able to assess priorities for migration to the cloud. Once implemented and baselines understood, you can expand usage of BMC Helix Discovery and gain insight into applications with the powerful application modeling functions. Our BMC Discovery Application Modeling Service or Start Anywhere product documentation can help you extend your discovery even further.

CUSTOMER EXAMPLE

South East Asian Financial Services company – The company wanted to ensure they knew exactly what made up their IT estate to satisfy stringent compliance requirements with a single source of truth. To achieve this, the company invested in BMC Helix Discovery including an Implementation Service to quickly gain in-depth insight into the equipment that resided upon their networks. By synchronizing that information to their BMC CMDB, they could leverage it with their incident, change and service request functions which delivered more accurate data not just for day-to-day operations but also for project planning and delivery.

WHAT'S NEXT?

Please contact your BMC Account Manager to move forward with your BMC Discovery Implementation Service today.