Banpará Improves Processes and Delivers Better Experiences with Control-M

"The success of our project was a combination of great teamwork and the effectiveness of Control-M."

Alex Ribeiro Castilho | Manager SUPRO-GEMON | Banpará

**Business Overview**

In operation for over 60 years, Banpará is a mixed economy society, a self-sustainable bank that supports economic and social development with the mission of generating value for the State of Pará in Brazil. Banpará delivers quality products and services to its customers and users across 161 branches and service stations in 109 municipalities—making it accessible to 90 percent of the State’s population—and through interactive video conferencing terminals and online banking. To meet these brick-and-mortar and digital demands, Banpará invests in the latest technologies and employee training, both of which are essential to success in the financial sector.

**Business Challenge**

Banpará was dissatisfied with its existing automation solution, which fell short of its business requirements and made it difficult to obtain necessary information on-time and without errors. Despite its adoption of automated processes, it still didn't have a standardized architecture for all of its routines. And, since process automation was done by the same tool as the database—without scheduled routines—control and verification of data proved difficult.

**BMC Solution**

Banpará turned to BMC, which worked alongside implementation partner Vibetecnologia to automate and schedule routines and processes with Control-M and give the organization more control over its information.
With the adaptable, easy-to-use platform, Banpará was able to:

- Improve the performance of routines through better visibility and control
- Develop, schedule, manage, and monitor workflows
- Reduce human errors by automating multi-step manual processes
- Integrate external and internal systems to detect and correctly route problems at each stage

"If I have to say one word to describe Control-M, it would be effectiveness."

Alex Ribeiro Castilho | Manager SUPRO-GEMON | Banpará

Learn more:

- Visit the Control-M web page