

Is your application development change management process simple and efficient?

If not, our Control-M Workload Change Manager Implementation Service can help—here's how



BMC CUSTOMER SUCCESS

BMC helps customers run and reinvent their businesses with open, scalable, and modular solutions to complex IT problems. Our Customer Success portfolio offers consulting and services to accelerate outcomes aligned to your business objectives and IT priorities.

Control-M Workload Change Manager (WCM) supports a collaborative process that allows developers to quickly build or modify workflows, and operations to easily check development changes and make promotion decisions. It saves time for professionals who develop applications and run and orchestrate them in production. But to gain these efficiencies and collaborations means focusing on its configuration.

BMC Customer Success can do this for you with our Control-M Workload Change Manager Implementation Service. We expertly perform the configuration by aligning it to your system requirements and your current change process. Additionally, we provide knowledge transfer to your administrators to ensure you're on a path to successful adoption.

THE CONTROL-M WORKLOAD CHANGE MANAGER IMPLEMENTATION SERVICE INCLUDES:

- A review of your current Control-M implementation standards in the following areas:
 - > Determine current implementation/configuration of change management process
 - > Identify pains and challenges with current approach
 - > Outline manual efforts performed currently
 - > Review and understand the current quality gate rules for each region, workflow approval process and requirements for implementing Control-M WCM procedures for: workflow approval process, standards for all regions and automation of manual tasks.
- A whiteboard session to understand current change process and recommend how Control-M Workload Change Manager can be leveraged to optimize site standards, e-mail configuration settings, user settings, general workload change management administration level settings as well as advance settings, promotion rules and understand any in-house tool currently being used to achieve WCM functions that could be done in Control-M Workload Change Manager
 - > Discuss the approach to translate the current usage rules and validation rules
- A Change Management Assessment (CMA) Report and a presentation with recommendations based on the above.

The result? Expert configuration of Control-M WCM means accelerated time to value. Even further, your team will be able to deliver business applications faster with an automated change cycle that's aligned to your organization's processes and standards.

WHAT'S NEXT?

Please contact your BMC Account Manager to move forward with your Control-M Workload Change Manager Implementation Service today.