Want to deliver business apps on-time and from anywhere?

If yes, our Control-M Self-Service and Batch Impact Manager Implementation Service can help.

BMC CUSTOMER SUCCESS

BMC helps customers run and reinvent their businesses with open, scalable, and modular solutions to complex IT problems. Our Customer Success portfolio offers consulting and services to accelerate outcomes aligned to your business objectives and IT priorities.

Control-M Self-Service (SLS) gives business users the ability to request and manage their own jobs while Control-M Batch Impact Manager (BIM) proactively determines how a potential delay or error in a workflow execution will affect business service level agreements (SLAs). These capabilities when configured in Control-M Workflow Orchestration free up IT personnel to focus on essential tasks that require their specialized skills and minimize the risk of SLA violations.

To quickly recognize value from these benefits, BMC Customer Success offers the Control-M Self-Service and Batch Impact Manager Implementation Service. We will expertly configure both capabilities effectively and efficiently—advancing your Dev and Ops teams to accelerated performance levels.

THE CONTROL-M SELF-SERVICE & BATCH IMPACT MANAGER IMPLEMENTATION SERVICE INCLUDES:

- Evaluation of your architecture needs for Control-M Self-Service and Control-M Batch Impact Manager
- Analysis of your existing manual processes or existing customizations related to the BIM and SLS modules and recommendations for improvement
- Analysis of and recommendations where possible efficiencies related to existing custom workflows and integrations may exist
- Knowledge transfer to your Control-M administrator or production control person on using the solutions' functionalities
- Final recommendations summary documenting the investigation findings

The result? We will provide an insightful analysis that lists the best practice recommendations for improving performance and the optimal architecture. Even further, you will have a better understanding of what it takes to mature your system and achieve an improved end-user experience.

WHAT'S NEXT?

Please contact your BMC Account Manager to move forward with your Control-M Self Service and Batch Impact Manager Implementation Service today.

bmc

523310