

# BMC AMI Ops Monitor for CICS®

Manage your entire IBM® CICS® Transaction Server environment from a single view and control

## PRODUCT DESCRIPTION

BMC AMI Ops Monitor for CICS® uses a powerful, modern graphic interface with a single view and control for your entire CICS environment, and provides fast and easy troubleshooting capabilities.

## BUSINESS CHALLENGE

Digital customers require rapid response times. Any delays in CICS processing can impact performance and business. Proactive management of CICS and CICSplex® requires tools that are tightly integrated with other products in your environment. They must also provide capabilities that improve staff productivity and be easy for mainframe professionals to learn and use. **Mainframe IT needs a single view of how transactions impact CICS resources to simplify management of an ever- increasing number of transactions.**

## BMC SOLUTION

**BMC AMI Ops Monitor for CICS® brings advanced monitoring capabilities for traditional CICS and parallel processing environments.** Its tightly integrated components make troubleshooting quick and easy. It supports the CICS transaction gateway, auto-connects to CICS regions, and simplifies monitoring of CICS resources and response time whether in a remote region, IMS or Db2 enabling you to manage your entire CICS environment from a single view and control. Leverage an at-a-glance overview of transactions running in a CICSplex or a single CICS region. See how each transaction is using CICS resources to improve performance and availability and optimize costs by managing resource consumption.



## KEY FEATURES

BMC AMI Ops Monitor for CICS® allows you to manage your entire CICS environment from a single view and control.

- **Fast and easy** – Deliver critical CICS metrics and monitor unlimited environments, systems and tasks
- **Smart** – Monitor transactions and response times with detailed reporting
- **Intuitive** – Use a customizable and modern graphic interface
- **Integrated** – Support constructs like application versioning, bundleparts and JAVA

## KEY BENEFITS

- Deliver highly efficient, yet low overhead monitoring to improve productivity and reduce costs
- Simplify the management of CICS whether in a remote region, IMS or Db2 environments to improve performance
- Resolve problems quickly by using smart alarms to proactively identify performance issues
- Improve productivity and reduce training requirements with an intuitive interface, single view and control, and easy integration
- Provide better CICS region availability with dynamic upgrades to BMC AMI Ops Monitor for CICS® with no need for scheduled outages
- Easily utilize the rich historical data in 3rd party applications through the use of data extraction and transformation utilities
- ◀ BMC AMI Ops Monitor for CICS® provides intuitive, integrated CICS management to identify and resolve performance issues before they cause problems.

## PRODUCT DETAILS

This product is part of BMC AMI Ops Monitor and works with the other products in that solution to offer insight and control over every component of your CICS environment.

**Parallel Sysplex support:** It provides a comprehensive, cost-effective solution for CICS system management in a CICSplex environment and offers advanced Sysplex-ready management capabilities. Everything is included at one price with no extra cost upgrades or hardware required.

**Single view and control:** BMC AMI Ops for CICS offers a single view and control to manage your environment most effectively.

**Enhanced productivity:** Increase productivity and minimize training with a customizable, mainframe-based, and modern graphic interface that's integrated with other BMC AMI Ops products. Pinpoint application trouble spots and access hierarchical views and hyperlinks to related information. Move throughout the CICS environment to access more detailed information and take corrective actions to solve performance problems and keep digital business flowing smoothly.

**Best practices:** Enable best practices to be implemented by quickly locating the cause of problems and providing rapid remediation.

**Integrated solution:** BMC AMI Ops Monitor for CICS® is just one of a set of transparent, integrated technologies that provides increased savings and optimizes processes. Maximize existing technology investments with BMC AMI Ops, regardless of the platform.

**Time saving CICS analysis:** Obtain an at-a-glance overview of transactions running in a CICSplex or a single CICS region and see how each transaction is using CICS resources. It tracks and records the response time of each CICS transaction and displays an overview of the percentage of elapsed time spent in an individual CICS component during the transaction lifecycle. The solution breaks down the total transaction count and average response time by CICSplex, CICS workloads, or CICS region. It displays wait or usage times as a percentage of all major suspend categories defined by CICD.

**Rapid problem solving:** Solve problems quickly with integrated information on critical CICS metrics, such as region, task, lock and delay analysis, programs, CP, storage, and VSAM across the enterprise to manage resources effectively and efficiently. View the trace detail online or through batch reports.



### FOR MORE INFORMATION

To learn more about BMC AMI Ops Monitor for CICS®, please visit [bmc.com/it-solutions/bmc-ami-ops-cics.html](https://bmc.com/it-solutions/bmc-ami-ops-cics.html)

## About BMC

From core to cloud to edge, BMC delivers the software and services that enable over 10,000 global customers, including 84% of the Forbes Global 100, to thrive in their ongoing evolution to an Autonomous Digital Enterprise.

**BMC—Run and Reinvent**

[www.bmc.com](https://www.bmc.com)



BMC, the BMC logo, and BMC's other product names are the exclusive properties of BMC Software, Inc. or its affiliates, are registered or pending registration with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other trademarks or registered trademarks are the property of their respective owners. © Copyright 2021 BMC Software, Inc.



\* 1 3 3 0 4 3 \*