



3.9MM net bookings per day

20% faster workload movement

4,000+ developers globally

amadeus

Amadeus

INDUSTRY

Travel

CHALLENGE

Transition more than 180 applications, which rely on complex batch processes and file transfers, to their private cloud without affecting SLAs or day-to-day operations

SOLUTION

Control-M helps Amadeus meet SLAs and transition seamlessly to the cloud while driving continuous growth.

BMC is a global leader in innovative software solutions that enable businesses to transform into digital enterprises for the ultimate competitive advantage.

Amadeus delivers innovative global travel services with powerful digital business automation

BUSINESS CHALLENGE

Amadeus, a global leader in the travel industry, provides IT services to companies around the world, enabling them to handle bookings, flight management, data distribution, billing, and more. As the majority of travel searches and booking activities have moved to the internet, Amadeus faces the challenge of making its services more scalable and reliable to support higher traffic, while reducing operating costs. Amadeus is moving to a private cloud infrastructure to support this industry shift and must transition more than 180 applications—which rely on a complex set of batch workloads and file transfers—to this new technology stack without affecting the stringent service level agreements (SLAs) for these workloads.

BMC SOLUTION

For nearly two decades, Amadeus has used Control-M to continuously increase its level of automation to accommodate its ever-increasing workloads.

BUSINESS IMPACT

Control-M keeps workloads and file transfers executing with high speed and precision, helping Amadeus meet strict passenger demands for new services that make travel more convenient.

- Amadeus expects Control-M to consistently **reduce the time it takes to define and move workloads from development to production by at least 20%**.
- Control-M **facilitates transitioning batch workloads to the cloud** and enables IT to manage both VM-based and cloud-based workloads from the same platform during the transition.
- With unparalleled automation from Control-M, Amadeus **has accommodated annual job execution increases of 10%** in recent years without a corresponding increase in supporting resources.

“BMC’s steady flow of enhancements over the years has enabled us to continue running jobs reliably as we embrace new technologies such as cloud,” says Michael Spruck, IT systems analyst, Amadeus.