

# Assured Mainframe Skills from BMC Mainframe Services by RSM Partners

The greatest breadth and depth of IBM Z infrastructure skills on the market

No other provider can match BMC Mainframe Services by RSM Partners for IBM Z infrastructure skills, experience, and expertise. We draw on the combined knowledge and resources of more than 60 highly skilled consultants, delivering advice, professional services, and support for any client issue or requirement.

## HOW YOU BENEFIT

Our skills base is available to help you monitor, improve, secure, and operate your IBM Z infrastructure: from flexible resourcing and project delivery through software, storage and hardware migrations, to specialist independent consultancy, leading-edge zCloud capabilities, all backed by 24/7 incident support, whether online, by phone, or onsite.

## FLEXIBLE ACCESS TO Z SKILLS WHEN YOU NEED THEM: BY EXAMPLE

### Example 1

Major projects at a **global bank** placed in-house resources under huge pressure. Seen as the only provider able to provide the necessary high-caliber people fast, BMC Mainframe Services by RSM Partners delivered a 10-strong team of senior specialists for essential BAU activity.

### Example 2

With a tight deadline to replace an incumbent vendors' software products with functional equivalents, BMC Mainframe Services by RSM Partners' well-proven migration service enabled a **large European bank** to save more than 10 million euros.

### Example 3

Our mainframe security skills enabled a **leading utility provider** to identify failings in its mainframe security posture, prioritizing key risks for immediate remediation.

### Example 4

BMC Mainframe Services by RSM Partners optimization specialists analyzed mainframe processing at a leading insurer, with resulting changes to overnight batch workload and the online working day, reducing their MIPS requirements by over 30%.

### Example 5

A **major telco** wishing to address their OS software being significantly back level, requested BMC Mainframe Services by RSM Partners to deliver a phased 3 version upgrade, testing all software to supported levels over an 18-month period, all technical work being performed remotely.

## MAINFRAME SKILLS: WHY BMC MAINFRAME SERVICES BY RSM PARTNERS?

BMC Mainframe Service by RSM Partners is recognized worldwide as specialists in IBM Z skills: from consulting, security, project delivery, and managed services to extensive systems programming capabilities, ad hoc skills and resources for additional onsite or remote coverage, 24/7 incident support, mainframe capacity cost reduction programs, migrations, and more. Working with organizations large and small, no other partner offers the same depth of knowledge and experience: clients know they can rely on BMC Mainframe Services by RSM Partners for quality, flexibility, and value.

## UNIQUE SPECIALISTS: WORLD-CLASS Z INFRASTRUCTURE SKILLS

BMC Mainframe Services by RSM Partners expertise is recognized across the full spectrum of IBM mainframe infrastructure: operating systems, subsystems, storage, hardware, software, IBM, and ISV tools. Helping you close the skills gap and control costs, our sole focus on IBM Z infrastructure makes us unique: we do not provide Application and Development services.

### MAINFRAME EXPERTISE 'AS A SERVICE'

With unrivaled experience gained, working with leading organizations in finance, retail, utilities, government, and services, BMC Mainframe Services by RSM Partners experts are available to help your business today.

**Ad Hoc Skills & Resources: Onsite & Remote** – solve the skills shortfall by deploying BMC Mainframe Services by RSM Partners people onsite or as a virtual service: we give you access to the largest pool of Z infrastructure expertise available.

**Independent Consulting** – leverage our objectivity, expertise, and experience for any aspect of IBM Z.

**Systems Programming** – offering trusted technical skills for short or long-term engagements, spanning operating systems, subsystems, networking and hardware: z/OS, RACF, CICS, DB2, IMS, MQ, VM, Linux, etc.

**Architects** – z/OS infrastructure, RACF, CICS, MQ, IMS, DB2.

**24x7 Incident Support & Helpdesk** – whatever issues affect your infrastructure and regardless of vendor products, you have fast access to trusted specialists and pragmatic 24/7 support via multiple channels.

**Project Delivery** – using PRINCE 2 and ITIL approaches, we give you the capacity and capability to address skills shortages and achieve successful project outcomes.

**Managed Services** – tailored, fully managed solutions for your IBM Z systems, whatever your requirement: we have helped our clients to reduce their technology costs by millions.

**Security** – helping protect your systems and operations against cyberattacks, internal threats, and data loss.

**Capacity Cost Reduction** – improving performance and reducing costs via infrastructure tuning and planning.

**Migrations & Upgrades** – helping you de-risk and speed any transition.

**Process** – including Problem Management, Change Management, Performance.

**Linux on IBM Z** – helping enable fast, reliable, and secure Linux platforms on Z.

**zCloud** – benefit from a secure and resilient mainframe environment, managed in the cloud.

**Storage Management** – including DFSMSsms, DFSMSshsm, DFSMSrmm as well as data migration, when installing new DASD subsystems.

**Operations & Batch Analysts** – Mainframe Batch Processing, JCL Procedures, Job Schedulers.

**Disaster Recovery** – consulting, strategy, planning/procedures, reviews, testing, complete systems recovery.

**UNIX Systems Services (USS)** – proven expertise for this integral part of z/OS.

**Parallel Sysplex** – including planning and implementation skills.

## FOR MORE INFORMATION

To learn more about Assured Mainframe Skills from BMC Mainframe Services by RSM Partners, please visit [bmc.com](https://www.bmc.com)

### About BMC

BMC delivers software, services, and expertise to help more than 10,000 customers, including 92% of the Forbes Global 100, meet escalating digital demands and maximize IT innovation. From mainframe to mobile to multi-cloud and beyond, our solutions empower enterprises of every size and industry to run and reinvent their businesses with efficiency, security, and momentum for the future.

**BMC – Run and Reinvent**

[www.bmc.com](https://www.bmc.com)



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