WHAT MAKES US DIFFERENT?

Reliability
BMC Mainframe Services has what we believe to be the largest available pool of mainframe skills, setting us apart in the IT industry. End users, system integrators, ISVs, the big consulting companies, and even IBM regularly rely on us for specialist mainframe skills.

Agility
Being so highly focused gives BMC Mainframe Services the agility to respond quickly to specific client needs, often at very short notice. In a recent case, we were onsite within 90 minutes of an urgent request for help, remaining there, assisted by others arriving from BMC Mainframe Services, over a 96-hour period, getting the problem resolved.

Flexibility
While onsite, our consultants call upon the vast knowledge contained within BMC Mainframe Services—over 1,000 combined years of experience maintaining mainframe infrastructures! Equally, our clients also benefit. Having access to this unique and extensive skills pool on a totally flexible basis invariably proves invaluable.

Value
BMC Mainframe Services is proud of its long track record of client satisfaction—delivering projects, on time, on budget, every time. We constantly strive to exceed client expectations through a mix of reliable skills, careful project management, and vigilant service delivery management—all enthusiastically delivered by senior industry professionals.
WHY BMC MAINFRAME SERVICES?

BMC Mainframe Services is a global provider of mainframe expertise, software, and services—100 percent focused on the z System marketplace. Working with many of the world’s largest organizations—spanning financial, retail, utility, government, and service organizations—no other provider can offer you the same mix of z knowledge and hands-on experience.

At its core, BMC Mainframe Services is a people business, maintaining a strong reputation for the reliability, professionalism, and depth of skills that our people have. Carefully selected and vetted, BMC Mainframe Services consultants invariably have a lengthy pedigree of experience in large organizations, coupled with deep expertise in a number of specialist mainframe infrastructure areas.

BMC Mainframe Services aims to address the headaches and challenges you are typically facing, with assured skills, assured service delivery, and assured security—giving you increased confidence in the reliability and robustness of your mainframe environment.

Within each of these areas: skills, service delivery, and security, we have developed a number of offerings, aimed at providing you with the most cost-effective solutions to these problems.

Ask any BMC Mainframe Services client what stands us apart and the answer usually reflects one or more of our core values: reliability, agility, flexibility, and value.

BMC MAINFRAME SERVICES—KEY FACTS

- RSM Partners was acquired by BMC Software in 2020
- Formed in 2006, RSM Partners independently rated as a key influencer in the mainframe marketplace
- Operates the largest pool of available mainframe skills
- Unblemished track record of on time, on budget delivery
- Uniquely focused on maintaining mainframe infrastructures
- Widely regarded as market leaders by IBM, ISV’s, system integrators, and end-users alike
- Acknowledged experts in security, compliance, and risk assessment of mainframe platforms
- Unparalleled incident response time and resolution
- Running 3 mainframes in-house

FOR MORE INFORMATION

To learn more, please visit bmc.com/mainframe-services