Leading Italian bank MPS boosts IT resource utilization with strategic capacity optimization

“TrueSight is enabling us to buy only the resources we need and use them wisely.”

Franco Ganda | Head of Capacity Management | Consorzio Operativo Gruppo Montepaschi

Business Challenge

Operating continuously since 1472, Italy’s Banca Monte dei Paschi di Siena (MPS) is the world’s oldest bank, serving four million customers at over 2,000 branches, with more than 150,000 customers who use its Banca Widiba online platform. Consorzio Operativo Gruppo Montepaschi develops, manages, and maintains the computer and telecommunication systems for both businesses. The organization established a capacity management team to improve utilization of IT resources, develop an accurate view of the server landscape, gain insight into usage, and rightsize the environment to reduce costs and maintain on-time digital service delivery.

BMC Solution

TrueSight Capacity Optimization is enabling the capacity management team to align resources with business services and reduce excess capacity, thereby reducing IT spend and increasing return on investment in IT resources.

Business Impact

TrueSight is the power behind a rightsizing effort that is resulting in a smaller, more efficient infrastructure that reduces costs and risk. Capacity managers now also have a view of resource utilization by application, making it easy to detect major demands during any defined period.

- Average server utilization increased from 5 percent to 30 percent and the team is now working toward an ultimate goal of 50 percent utilization.
- The team reduced the number of virtual machines (VMs) by 5 percent and decommissioned 89 physical servers.
- Rightsizing reduced disk space by nearly 15 percent.
“We achieve maximum return on investment while also ensuring we have the resources to guarantee performance of our digital banking applications.”

Franco Ganda | Head of Capacity Management | Consorzio Operativo
Gruppo Montepaschi

Learn more:

Visit the TrueSight Capacity Optimization web page