

Want to quickly streamline workflow orchestration with Control-M?



BMC Customer Success can help—here's how.

BMC CUSTOMER SUCCESS

BMC helps customers run and reinvent their businesses with open, scalable, and modular solutions to complex IT problems. Our Customer Success portfolio offers consulting and services to accelerate outcomes aligned to your business objectives and IT priorities.

DevOps, agile development, and continuous delivery processes have attracted large followings because organizations need to accelerate service delivery to meet business goals. In many cases, IT organizations are turning to new DevOps practices to achieve the delivery of these applications faster such as through the automation provided by Control-M.

The Control-M Implementation service makes transforming your business via workflow orchestration simple. BMC Customer Success provides a fully installed and configured Control-M solution combined with the knowledge transfer and best practices to successfully roll out the solution into a full-scale production environment.

THE CONTROL-M IMPLEMENTATION SERVICE INCLUDES:

- Installation and deployment of the solution infrastructure in a High Availability (“HA”) environment (e.g. Cluster, Control-M mirroring, VMware or vMotion.)
- Configuration of a limited number of jobs (not to exceed 99) in one (1) non-production environment
- Configuration of standard Control-M system maintenance jobs
- Knowledge transfer for the Control-M solution
- Knowledge transfer for Control-M Batch Impact Manager (“BIM”), Forecast, Control-M Self Service, and selected Control-M functions
- Review Control-M’s recommended best practices and documented standards with Customer’s Production Control/Operations staff

The result? You will have simplified workflow orchestration ready to reduce the cost and effort of delivering apps to the enterprise. Even further, your Control-M administrators will gain insight into the solution architecture by learning how to support the application as well as schedule jobs quickly and effectively.

CUSTOMER EXAMPLE

A Global Appliance Manufacturing Company – Prior to the deployment of Control-M, the company was struggling with their enterprise resource management (ERP) software due to the multitude of scripts, other solutions, and manual processes. The lack of standards on the ERP was causing serious issues with service quality and they didn’t see a way to standardize on their processes related to it. After a speedy implementation by BMC Customer Success of Control-M, the company was able to fully automate, monitor, and standardize with clear and concise ERP processes.

WHAT’S NEXT?

Please contact your BMC Account Manager to move forward with your Control-M Implementation Service today.

