

Want to Optimize IT Resource Cost and Capacity Quickly?

Get your IT capacity predictable and into a single view – here's how

BMC CUSTOMER SUCCESS

BMC helps customers run and reinvent their businesses with open, scalable, and modular solutions to complex IT problems. Our Customer Success portfolio offers consulting and services to accelerate outcomes aligned to your business objectives and IT priorities.

Organizations are expanding their IT infrastructure rapidly by using cloud services. This is increasing the complexity of hybrid IT environments because they now encompass a mix of old and new technology across on premise data centers, outsourced service providers, and private/public cloud environments. Without a clear view into the use of your resources, your digital services and budget can be at risk. Additionally, this complexity makes it challenging to determine demand now let alone into the future.

BMC Customer Success can help you advance your approach to planning IT resources and budget via the BMC Helix Capacity Optimization Service. We will set-up your solution to deliver an enhanced view of enterprise infrastructure capacity. Even further, we will help you understand how to determine the IT resources and budget that are needed to deliver new business services and provides the insights and automation needed to ensure continuous service performance.

THE BMC HELIX CAPACITY OPTIMIZATION SERVICE INCLUDES:

- Configure BMC Helix Capacity Optimization
- Deploy Remote ETL Engine (“REE”)
- Deploy Gateway Server (“GWS”)** (if required)
- Deploy BMC Helix Client Gateway
- Deploy BMC Helix Capacity Optimization agents to on-premise servers
- Introduction to capacity metric collection from your data center using the ETL modules to extract capacity data
- Assistance with the review of data using the dashboards and view as well as creating a forecast using the available data

BMC Customer Success will help your organization to quickly gain control of the current and future capacity requirements of your infrastructure resources. Our experts will set-up BMC Helix Capacity Optimization and provide hands-on knowledge transfer to your team so you can continue to expand to new use cases.

The result? Your IT operations team will have full visibility of current capacity for all monitored servers. This foundation will make it possible to build additional use cases around forecasting, simulations, right-sizing, service level capacity, and chargeback.

WHAT'S NEXT?

Please contact your BMC Account Manager to move forward with BMC Helix Capacity Optimization Service today.