Automate Vulnerability Remediation for Greater Speed and Security

Strengthen your security on-premises
and in the cloud – here's how

BMC CUSTOMER SUCCESS

BMC helps customers run and reinvent their businesses with open, scalable, and modular solutions to complex IT problems. Our Customer Success portfolio offers consulting and services to accelerate outcomes aligned to your business objectives and IT priorities.

Security vulnerabilities are more numerous than ever and pose a threat in hybrid cloud, public cloud, and on-premises IT environments. As a result, Security, Operations, and Cloud teams are overwhelmed with the number of security patches and configuration changes they need to deliver; hence, manual methods and tools need to be replaced with automated solutions.

BMC Customer Success can deliver a consolidated view of vulnerabilities, results after analytics are applied, and remediation actions with the BMC Helix Vulnerability Management Service. Our experts will not only onboard you to BMC Helix Vulnerability Management, but also deliver the people and process advancements to accelerate remediation effectively. With our hybrid solution and our experts deploying it, patch management and vulnerability remediation is faster and more efficient, helping you stay ahead of the threat.

THE BMC HELIX VULNERABILITY MANAGEMENT SERVICE INCLUDES:

- One (1) scalable instance of TrueSight Server Automation ("TSSA") including High Availability ("HA")
- Integration with the provisioned BMC Helix component BMC Helix Vulnerability Management ("HVM")
- Configuration of TSSA with one (1) supported operating system vendor for patch management capabilities
- Configuration of one (1) patch policy in Helix Vulnerability Management
- Address process and people changes required to operate the solution
- Provide a focused SecOps Workshop during which BMC will:

  - Analyze security operations readiness, response, and recovery
  - Create a prioritized Risk Threat Matrix with Mitigation Recommendations
  - Define a value-based prioritized SecOps Roadmap detailing recommendations and next steps to maximize BMCs SecOps capabilities
  - Align processes to improve threat identification, response to events, and remediation times
  - Communicate business benefits of improved Security Operations capabilities

The result? Your Security, Operations and Cloud teams will be able to see the vulnerabilities identified in the solution and then utilize TSSA to rapidly remediate them. Security, Operations, and Cloud teams will have near real-time visibility to overall status, and advance to holistic vulnerability management.

WHAT'S NEXT?

Please contact your BMC Account Manager to move forward with BMC Helix Vulnerability Management Service today.

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