



900K batch transactions/week

30K batch jobs across environment

Zero downtime: batch environment



Ingram Micro

INDUSTRY
Technology

CHALLENGE
Standardize critical, complex batch process flows to ensure jobs are completed reliably and on time every day.

SOLUTION
BMC Control-M enables IT to gradually centralize workload automation in a single tool and standardize the way jobs are managed across the environments.

BMC is a global leader in innovative software solutions that help IT transform traditional businesses into digital enterprises for the ultimate competitive advantage.
BMC – Bring IT to Life

Ingram Micro, a \$46.5B wholesale tech products distributor, automates 900K batch transactions per week

BUSINESS CHALLENGE

Ingram Micro offers solutions from 1,700 high-profile technology suppliers through its 122 distribution centers in 160 countries. The largest distributor of wholesale technology products in the world, the company ranks #62 in the 2015 Fortune 500®. The IT team supports every aspect of the business, including manufacturing, supply chain, human resources, accounting, and customer support. IT faces tough challenges integrating complex business process flows across many diverse applications running on mainframe, Microsoft® Windows®, and UNIX® platforms.

BMC SOLUTION

BMC Control-M manages 10,000 batch jobs on mid-range computers and 20,000 batch jobs on mainframe, totaling 900,000 executions each week. The extensive scalability of BMC Control-M is enabling IT to gradually centralize workload automation in a single tool and standardize the way workloads run across the environment.

BUSINESS IMPACT

Automated batch workloads across diverse applications and platforms support day-to-day business operations and enable IT to handle special projects such as a recent migration of 3,000 batch jobs from one data center to another.

- Proactive automatic alerts increase productivity by notifying team members when an issue might delay a job, **eliminating the need to constantly monitor a console to keep critical jobs on schedule.**
- Detailed reporting provides insight into processes that periodically fail to execute properly, **speeding identification of faulty processes** and providing guidance for eliminating recurring problems.
- Constant optimization enables the team to maintain a high level of reliability and stability. **During the past year, Ingram Micro has not experienced a single critical outage** in batch processing due to Control-M.

“When we look at how much work we push through our environment running multiple platforms, we estimate that we would need 30 full-time personnel working seven days a week to do the amount of work that our team of six does with Control-M,” says Don Snios, senior manager of operations and scheduling.