

Control-M Workload Automation

February 13, 2013

Announcement of future support changes

BMC Software is alerting users of BMC Control-M Workload Automation to a change of support:

- **Table 1:** Specifies a list of Control-M Workload Automation distributed systems products and versions for which support is changing.
- **Table 2:** Specifies a list of Control-M Workload Automation mainframe products and versions for which support is changing.

These changes are being made in accordance with published BMC Software support policy, which can be found on the BMC Software Customer Support site at <http://www.bmc.com/support>. BMC Software recommends that users upgrade to the latest versions of their Control-M Workload Automation products.

BMC Software released version 8.0.00 of Control-M Workload Automation products in October of 2012.

Enhancements of version 8.0.00 include some of the following:

- Simplified user interface
- Single consistent GUI for all end-user operations
- Streamlining of frequent operations
- Alignment of the latest Windows technologies
- Scalability and performance improvements (enables the GUI user to view many more jobs than before in a fraction of the time)
- Dramatic improvements of the job execution rate and capacity of a single Control-M/Server
- Significant reduction in System Daily and the overall New Day time
- Control-M/EM upgrade export step and Control-M/Agent can now be upgraded with no downtime



Enhancements of mainframe products include some of the following:

- Enhanced job tracking using ENF
- Support for JOBRC
- Cloning with SMP/E
- Enhanced upgrade process
- Less MIPS usage with ZIP support

For more information, see the release notes for Control-M 8.0.00 and the latest fix packs.

Version 9.0.00 of Control-M Workload Automation is planned to be available before the effective date of this support change.

If you have any questions about the information contained herein, contact BMC Software Customer Support at 800 537 1813 (United States or Canada) or call your local support center.

Affected products and versions

Table 1 lists the BMC Control-M Workload Automation distributed systems products and versions for which support will end as of **December 31, 2014**.

Table 1 BMC Control-M Workload Automation distributed systems products and versions for which support is ending

Product name	Version for which support is ending	Version recommended for upgrade
Control-M Batch Discovery	6.4.01	8.0.00 or later
Control-M Batch Impact Manager	6.4.01	8.0.00 or later
BMC Control-M for Oracle E-Business Suite	6.2.01	6.4.01 or later
BMC Control-M for PeopleSoft	6.1.01	6.1.02 or later
Control-M Business Process Integration Suite	6.3.01	6.3.02 or later
Control-M for Advanced File Transfer	6.3.01	7.0.00 or later
Control-M for Databases	6.4.01	7.0.00 or later
Control-M Plus Module for Tivoli	6.4.01	8.0.00 or later
Control-M/Agent for iSeries (AS/400)	6.4.01	8.0.00 or later
Control-M/Agent for OpenVMS	2.25.00	2.25.01 or later
Control-M/Agent for Tandem Guardian	6.3.01	6.3.02 or later
Control-M/Agent for UNISYS 2200	6.2.01	6.4.01 or later
Control-M/Agent for UNIX and Microsoft Windows	6.4.01	8.0.00 or later
Control-M/Enterprise Manager	6.4.01	8.0.00 or later
Control-M/Forecast	6.4.01	8.0.00 or later
Control-M/Server for UNIX and Microsoft Windows	6.4.01	8.0.00 or later
PATROL Knowledge Module for Control-M	6.4.01	8.0.00 or later

Table 2 lists the BMC Control-M Workload Automation mainframe products and versions for which support will end as of **December 31, 2014**.

Table 2 BMC Control-M Workload Automation mainframe products and versions for which support will end

Product name	Version for which support is ending	Version recommended for upgrade
Control-M for z/OS	6.3.xx	8.0.00 or later
Control-O	6.3.xx	8.0.00 or later
Control-M/Restart	6.3.xx	8.0.00 or later
Control-M/Tape	6.3.xx	8.0.00 or later
Control-V	6.3.xx	8.0.00 or later
Control-M/Assist	6.3.xx	8.0.00 or later

Product name	Version for which support is ending	Version recommended for upgrade
Control-D/Page On Demand	6.3.xx	8.0.00 or later
Control-D/Image	6.3.xx	8.0.00 or later
Control-M/Links for z/OS	6.3.xx	8.0.00 or later
Control-M/Analyzer	6.3.xx	8.0.00 or later
Control-D	6.3.xx	8.0.00 or later

To assist you in the upgrade process we have established a program managed by BMC Customer Support called AMIGO. The AMIGO upgrade program is designed to help customers pro-actively plan their upgrade to reduce problems and avoid unexpected situations. The program is divided into two phases:

In phase one, we provide you with sample planning documents and help you answer any questions related to developing an upgrade plan and getting started with the upgrade tasks.

In phase two, contact BMC Customer Support about one week before the upgrade date to review your final upgrade plan and notify the on-call Support team about your upgrade.

NOTE



To open an AMIGO case, simply go to the BMC Customer Support website at <http://www.bmc.com/support> or contact our Support Center, include AMIGO in the case summary and specify the product you plan to upgrade with the new version.

All products listed in the tables above, for which support ends on December 31, 2014, assume that the limited support policy now applies. Limited support is the same as full support, with these exceptions:

- No new patches or fixes will be created. BMC Customer Support will direct customers to existing fixes/patches and workarounds applicable to the reported issue.
- BMC Customer Support will direct customers to upgrade to a more current version/release of the product as the solution to your problem in lieu of a patch or fix.
- R&D will be engaged on critical issues only and on a limited basis for problem identification.

For additional information see <http://www.bmc.com/support/prod-supp-policy-msm-2011.html>

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at <http://www.bmc.com/support>. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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