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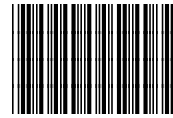
## CONTROL-M<sup>®</sup> and CONTROL-D<sup>®</sup> for Distributed Systems

### Technical Bulletin

All Versions

April 08, 2003

### New Outgoing FTP Directory Structure for Patches



\*26206\*

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BMC Software is alerting users of CONTROL-M for distributed systems products and CONTROL-D for distributed systems products to a change in the BMC Software FTP directory structure for patches.

The FTP directory structure of the “Public” support site for these products has been restructured to help customers locate documents directly by product name, release number and FD number.

Patches will no longer be available at the previous location. They will now be available at the following addresses:

For CONTROL-M for distributed systems products, at:

***ftp://ftp.bmc.com/pub/control-m/opensystem/product\_name/Version/FDxxxx***

For CONTROL-D for distributed systems products, at:

***ftp://ftp.bmc.com/pub/control-d/opensystem/product\_name/Version/FDxxxx***

If you have any questions about this change, contact BMC Software Customer Support at 800 537 1813 (United States or Canada) or call your local support center.

## Where to Get the Latest Product Information

To view the latest BMC Software books and product notices (release notes, flashes, and technical bulletins), visit the Customer Support page at <http://www.bmc.com/support.html>. By subscribing to proactive notification, you can receive e-mail messages that direct you to new notices. For more information about proactive notification, click the links under the “Proactive Notification” heading on the Customer Support page.

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