

## Control-M for Advanced File Transfer

Version 7.0.00

September 15, 2011

Tracking Number: PAAFT.7.0.00.001

BMC Software is alerting users to a problem in version 7.0.00 of Control-M for Advanced File Transfer (AFT) on Windows. This technical bulletin describes a patch that prevents the problem from occurring.

If you have any questions about these issues, contact BMC Software Customer Support at 800 537 1813 (United States or Canada) or call your local support center.

## Problem

Binary PGP encrypted files (for example, Word, PDF) that are transferred and decrypted by an AFT job on a Windows computer are corrupted.

## Solution

Download and install patch PAAFT.7.0.00.001.

## Product distribution

The following procedures describe how to obtain the installation files for this patch through EPD, FTP, or the BMC Sales Representative:

- “Obtaining installation files through EPD” on page 2
- “Obtaining installation files through FTP” on page 2
- “Obtaining installation files through the BMC sales representative” on page 2



## Obtaining installation files through EPD

This procedure describes how to obtain the patch installation files through EPD.

### To obtain installation files through EPD:

- 1 Click <https://webapps.bmc.com/epd/> and follow the instructions on the EPD site until you reach the **Download Files** page.
- 2 Download **PAAFT.7.0.00.001.zip** to a temporary directory.

## Obtaining installation files through FTP

This procedure describes how to obtain the patch installation files through FTP.

### To obtain installation files through FTP:

Download the following installation file to a temporary directory:

[ftp://ftp.bmc.com/pub/control-m/opensystem/CONTROL-M\\_CM\\_for\\_Advanced\\_File\\_Transfer/7.0.00/PAAFT.7.0.00.001](ftp://ftp.bmc.com/pub/control-m/opensystem/CONTROL-M_CM_for_Advanced_File_Transfer/7.0.00/PAAFT.7.0.00.001)

## Obtaining installation files through the BMC sales representative

This procedure describes how to obtain the Control-M for Advanced File Transfer patch installation files through the BMC sales representative.

### To obtain installation files through the BMC Sales representative:

Contact information is available on the BMC website (see <http://www.bmc.com/corporate/contacts-locations/>)

# Installation

The following procedures describe how to install and uninstall the patch PAAFT.7.0.00.001 on and from a Windows computer:

- “Installing patch PAAFT.7.0.00.001 on Windows” on page 3
- “Uninstalling patch PAAFT.7.0.00.001 from Windows” on page 3

## Installing patch PAAFT.7.0.00.001 on Windows

This procedure describes how to install the patch PAAFT.7.0.00.001 on a Windows computer.

### Before you begin

Ensure that no Control-M jobs are running.

### To install patch PAAFT.7.0.00.001

- 1 Extract the **PAAFT.7.0.00.001.zip** installation files into a temporary directory which is accessible from the Control-M for Advanced File Transfer computer.
- 2 Log in to Control-M for Advanced File Transfer computer with administrator privileges.
- 3 Stop the Control-M/Agent services.
- 4 Navigate to the *<Control-M\_Agent\_Home\_Dir>* directory and type the following command:  
  
***<temporary directory>\PAAFT.7.0.00.001\install\_patch.bat***
- 5 Start the Control-M/Agent services.

## Uninstalling patch PAAFT.7.0.00.001 from Windows

This procedure describes how to uninstall the patch PAAFT.7.0.00.001 from Windows computers.

### Before you begin

Ensure that no Control-M jobs are running.

### To uninstall PAAFT.7.0.00.001 from Windows:

- 1 Log in to the computer using a user ID that has Administrator privileges.
- 2 Stop the Control-M/Agent services.
- 3 Navigate to the <*Control-M\_Agent\_Home\_Dir*> directory and type the following command:

```
"%ALLUSERSPROFILE%\Application Data\BMC  
Software\PAAFT.7.0.00.001\uninstall_patch.bat"
```

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#### NOTE

The command must be enclosed by double quotes as shown above.

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- 4 Start the Control-M/Agent services.

## Where to get the latest product information

To view the latest BMC documents, see the Support Central website at <http://www.bmc.com/support>. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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