

Control-D/Agent

Version: 3.7.00

April 30, 2011

Tracking number: LPH2A.3.7.00 and LPH2B.3.7.00

BMC Software is releasing version 3.7.00 of Control-D/Agent. These release notes provide information about the enhancements and resolved problems in this release. The information in this document supplements and supersedes information in the Control-D/Agent manuals.

Up-to-date, essential installation and service information that becomes available after this product is released will be placed under solution KA344428 in the Knowledge Base on the Customer Support website, located at <http://www.bmc.com/support>. Before installation, BMC recommends that you check the website for any up-to-date information and also to determine whether recent patches are available for this product.

The following topics are discussed:

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What's new

Table 1 lists enhancements provided by this release.

Table 1 Enhancements in this release

Tracking number	Description
CAR00038868	Control-D/Agent is now supported on Linux [®] platforms.
CAR00043055	Control-D/Agent now supports SSL for communication between Control-D file transfer client and Control-D file transfer server and Control-D for z/OS.
CAR00043056	An editor is now provided for the management of the File Watcher configuration. You can now use the <code>bmc-ctd-filewatcher-config-convert</code> utility to convert earlier versions of the Automation Process ini configuration files to the new File Watcher xml configuration file format. For more information, see the <i>Control-D/Agent Guide</i> .

Corrected problems

Table 2 describes the problems that were reported in earlier releases of Control-D/Agent that have been corrected in this release. The list of corrected problems is also available under solution KA344427 in the Knowledge Base.

Table 2 Problems corrected in this release

Tracking number	Description
CAR00039624	Control-D/Agent for UNIX transfers a file twice when the last line ends with a line feed character.
CAR00041030	The Control-D/Agent for UNIX File Watcher process suddenly stops on AIX 5.3.

Open issues and known problems

This section describes Control-D/Agent issues that remain open in this release.

Table 3 Open issues and known problems

Tracking #	Issue
CAR00043817	An error occurs when you try to stop the File Watcher Windows service or the File Transfer Server Windows service on Windows 7 or Windows 2008. The following error message is displayed: Error 109: The pipe has been ended

Control-D/Agent compatibility

Control-D/Agent can be installed on UNIX and Windows computers.

NOTE



There is no upgrade procedure from earlier versions.

The following lists the operating systems for Control-D/Agent:

- “Control-D/Agent compatibility with UNIX/Linux” on page 3
- “Control-D/Agent compatibility with Windows” on page 4

Control-D/Agent compatibility with UNIX/Linux

Table 4 lists the UNIX/Linux operating systems that are compatible with Control-D/Agent.

Table 4 Control-D/Agent compatibility with UNIX/Linux (part 1 of 2)

Operating system	Version	Bits	Compatible processors
IBM AIX®	6.1, 7.1	64	Power compatible processors
HP-UX	11.23, 11.31	64	Itanium (ia64) based processors

Table 4 Control-D/Agent compatibility with UNIX/Linux (part 2 of 2)

Operating system	Version	Bits	Compatible processors
Oracle [®] Enterprise Linux Server	5	32 and 64	x86 x86_64
Oracle Solaris	9, 10	64	SPARC
Red Hat Enterprise Linux Server	5, 6	32 and 64	x86 x86_64
SUSE LINUX Enterprise Server	10, 11	32 and 64	x86 x86_64

Control-D/Agent compatibility with Windows

Table 5 lists the Windows operating systems that are compatible with Control-D/Agent.

Table 5 Control-D/Agent client compatibility with Windows

Operating system	Bits	Compatible processors
Windows 7 Enterprise Edition	32	x86
	64	x86_64
Windows 7 Ultimate Edition	32	x86
	64	x86_64
Windows 7 Professional Edition	32	x86
	64	x86_64
Windows XP Professional Edition	32	x86
	64	x86_64
Windows Server 2008 Standard Edition	32	x86
	64	x86_64
Windows Server 2008 Enterprise Edition	32	x86
	64	x86_64
Windows Server 2003 Standard Edition	32	x86
	64	x86_64
Windows Server 2003 Enterprise Edition	32	x86
	64	x86_64
Windows Server 2008 R2 Standard Edition	64	x86_64
Windows Server 2008 R2 Enterprise Edition	64	x86_64

Some compatibility requirements might have changed since this version of Control-D/Agent was released. For the most current compatibility information, see <http://webapps.bmc.com/paczos/faces/pac/index.jsp>.

Product distribution

The following procedures describe how to obtain the installation files for Control-D/Agent version 3.7.00 through EPD or the BMC Sales Representative:

Obtaining installation files through EPD

This procedure describes how to obtain the Control-D/Agent version 3.7.00 installation files through EPD.

To obtain installation files through EPD

- 1 Click <https://webapps.bmc.com/epd/> and follow the instructions on the EPD site until you reach the **Download Files** page.
- 2 Click **How to install BMC components using files downloaded from product download**.
- 3 Follow the provided instructions.

Obtaining installation files through the BMC Sales Representative

This procedure describes how to obtain the Control-D/Agent version 3.7.00 installation files through the BMC Sales Representative.

To obtain installation files through the BMC Sales Representative

To obtain a product DVD, contact your BMC Sales Representative.

The list of representatives are available at <http://www.bmc.com/corporate/contacts-locations/>.

The DVD for this version is associated with tracking numbers LPH2A.3.7.00 and LPH2B.3.7.00. Refer to these numbers when ordering or requesting maintenance for this product.

Support for Control-D/Agent

This section provides information about

- BMC support for Control-D/Agent
- documents that support the product
- how to contact BMC Customer Support

Levels of support

For information about the latest Support policies and guidelines, see the Customer Support website <http://www.bmc.com/support>.

Related documents

The following document supports the product:

Control-D/Agent Guide

To view the latest BMC documents, see the Customer Support website at <http://www.bmc.com/support>. Notices, such as flashes, technical bulletins, and release notes, are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Customer Support website.

Customer support

If you have problems with or questions about a BMC product, see the Customer Support website at <http://www.bmc.com/support>. You can view or download product documents, find answers to frequently asked questions, and download products and maintenance. If you do not have access to the web and you are in the United States or Canada, contact Customer Support at 800 537 1813. Outside the United States or Canada, contact your local BMC office or agent.

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