



January-2015 Product Change Notification

This notification provides information about renamed products, product replacements, and withdrawn products.

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Product Renames (Auto Migrations or Rename Changes)

Product Name:	Rename Product Name:	Contact:
BMC Atrium Discovery and Dependency Mapping	BMC Atrium Discovery and Dependency Mapping	John_Nee@bmc.com
BMC Atrium Discovery Solution (Discovery and Dependency Mapping, Client Discovery, Extended Data Pack)	BMC Discovery Solution	John_Nee@bmc.com
BMC Middleware Management	BMC TrueSight Operations Management	April_Hickel@bmc.com

Product Replacements (Optional Migrations or Product Upgrades)

Existing Product Name:	Replacement Product Name:	Support End Date of Existing Product:	Contact:
BMC Atrium Discovery and Dependency Mapping	BMC Discovery Solution	N/A	John_Nee@bmc.com
BMC Self-Service - User	BMC MyIT Premium	2/28/2019	John_Nee@bmc.com
BMC Self-Service - User	BMC Virtual Agent - per named user	2/28/2019	John_Nee@bmc.com
BMC Self-Service - Floating User	BMC MyIT Premium	2/28/2019	John_Nee@bmc.com
BMC Self-Service - Floating User	BMC Virtual Agent - per named user	2/28/2019	John_Nee@bmc.com

Product Withdrawals (No-Migrations)

Product Name:	Support End Date:	Contact:
BMC Atrium Discovery and Dependency Mapping	6/29/2019	John_Nee@bmc.com
BMC Atrium Discovery Solution (Discovery and Dependency Mapping, Client Discovery, Extended Data Pack)	12/31/2018	John_Nee@bmc.com
Nlyte IP Sensor Plug-In for BMC Software	12/31/2014	Giuseppe_Nardiello@bmc.com
MainView SRM DMS2HSM	3/31/2015	Richard_Bradley@bmc.com
BMC Knowledge Management Express Self Service Lsn Add On	5/31/2017	John_Nee@bmc.com
BMC Alignability for Service Desk Express	5/31/2017	John_Nee@bmc.com
Crystal Enterprise Professional CAL for BMC Service Desk Express - Licensed Add-On	5/31/2017	John_Nee@bmc.com
Crystal Reports for BMC Service Desk Express - Licensed Add-On	5/31/2017	John_Nee@bmc.com

Product Support End Date Adjustment

Product Name:	New Support End Date:	Contact:
BMC Control-M/WebAccess	12/31/2015	Olga_Paker@bmc.com
MainView SRM SG-Auto	12/31/2015	Richard_Bradley@bmc.com

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