

Control-M for Distributed Systems

July 27, 2011

Announcement of future support changes

BMC Software is alerting users of Control-M for Distributed Systems to a change of support. Support for the specific list of products and versions provided in [Table 1](#) will end December 31, 2012. These changes are being made in accordance with published BMC Software support policy, which can be found on the BMC Software Customer Support site at <http://www.bmc.com/support>. BMC Software recommends that users upgrade to the latest versions of their Control-M for Distributed Systems products.

BMC Software released version 7.0.00 of Control-M for Distributed Systems in June 2010. Enhancements in version 7.0.00 include Workload Policies, node restriction rules, user annotation, enhanced job version management, enhanced administration tool with centralized configuration and administration support for Control-M components, nested tables, simplified installation and automatic migration, additions to auditing and reporting, serviceability and scalability improvements and support for new platforms and database releases. As of version 7.0.00 of Control-M for Distributed Systems, Control-M Self Service is also supported. This is a newly released add-on to simplify active job monitoring and management. For more information, see the release notes for Control-M 7.0.00 and the latest fix packs.

Version 8.0.00 of Control-M for Distributed Systems is planned to be available before the effective date of this support change.

If you have any questions about the information contained herein, contact BMC Software Customer Support at 800 537 1813 (United States or Canada) or call your local support center.

Affected products and versions

[Table 1](#) lists the Control-M for Distributed Systems products and versions for which support will end as of **December 31, 2012**.



Table 1 Control-M Distributed System products and versions for which support is ending

Product name	Version for which support is ending	Version recommended for upgrade
BMC Batch Discovery	6.3.01	7.0.00 or later
BMC Batch Impact Manager	6.3.01	7.0.00 or later
Control-M for Distributed Systems	6.3.01	7.0.00 or later
Control-M Option for Oracle Applications ^a	2.0.01, 2.0.02	Migrate to BMC Control-M/CM for Oracle E-Business Suite 6.4.01 or later
Control-M Option for PeopleSoft ^b	1.2.01, 2.0.02, 2.0.03	Migrate to Control-M/CM for PeopleSoft 6.1.02 or later
Control-M Option for R/3 ^c	3.0.04, 3.0.05	Migrate to Control-M/CM for SAP 7.0.00 or later
Control-M Plus Module for Tivoli	6.3.01	7.0.00 or later
Control-M Smart Plug-in for HP [®] OpenView	6.3.01	6.4.01 or later
Control-M/Agent for iSeries (AS/400)	6.3.01	7.0.00 or later
Control-M/Agent for UNISYS 2200	6.0.01, 6.0.02	6.4.01 or later
Control-M/Agent for UNIX and Microsoft Windows	6.3.01	7.0.00 or later
Control-M/CM for Advanced File Transfer	6.1.01, 6.1.02	7.0.00 or later
Control-M/Desktop	6.3.01	7.0.00 or later
Control-M/Enterprise Manager	6.3.01	7.0.00 or later
Control-M/Forecast	6.3.01	7.0.00 or later
Control-M/Server for UNIX and Microsoft Windows	6.3.01	7.0.00 or later
PATROL Knowledge Module for Control-M	6.3.01	7.0.00 or later

^a Migration from Oracle Application Option to BMC Control-M/Control Module for Oracle E-Business Suite. For more information about "Converting Control-M Option for Oracle Application jobs", see the BMC Control-M/Control Module for Oracle E-Business Suite (Version 6.4.01 or later) for the procedure to follow when migrating the Option to Control Module.
<http://documents.bmc.com/supportu/documents/85/59/98559/98559.pdf>.

^b Migration from Control-M Option for PeopleSoft to Control-M/CM for PeopleSoft. For more information, review knowledge article KA351641 and also review installation instructions in Control-M/Control Module for PeopleSoft (6.1.02 or later) and the Control-M/Control Module for PeopleSoft Administrator Guide for upgrading the Option to the Control Module.
<http://documents.bmc.com/supportu/documents/67/03/46703/46703.pdf>.

^c Migration from Control-M Option for R/3 to Control-M/CM for SAP. For more information, review the section dealing with "Converting Control-M Option for R/3 jobs" of the Control-M/CM for SAP Administrator Guide (7.0.00 or later) for the procedure to follow to automate the migration of the Option to the Control Module. <http://documents.bmc.com/supportu/documents/42/89/174289/174289.pdf>.

To assist you in the upgrade process, BMC has established the AMIGO program. Managed by the Control-M Support team, the AMIGO upgrade program is designed to help customers pro-actively plan their upgrades to reduce problems and avoid unexpected situations. The program is divided into two phases.

- In phase one, BMC will provide you with sample planning documents, review any existing migration plan you may have and answer questions that arise along the way.
- In phase two, you contact BMC Customer Support at least one week before the upgrade date to review your final upgrade plan. BMC will ensure the on-call support team is aware of your upgrade, familiar with your plans and ready should you need further assistance.

To open an AMIGO case, go to the support website or contact your local Support Centre. Please make sure to include AMIGO in the case summary and include details of the product(s) you wish to upgrade. AMIGO is specifically targeted at the Control-M/Server and Control-M/Enterprise Manager products, but assistance will be offered for the other products too.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at <http://www.bmc.com/support>. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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