



BMC Remedy OnDemand

Armed with out-of-box ITIL processes for a faster deployment, mobile apps for a greater user experience, and IT business management for a tighter grip on cost, the market-dominant IT service management suite is now available in the cloud, where it delivers even higher value to your business. No hardware, no software. No hassle, no headaches.

BMC Remedy OnDemand

Everything you need, delivered from the cloud:

- » Service desk
- » Change management
- » Service request management
- » Asset management
- » Service level management
- » Knowledge management
- » Configuration management database (CMDB)
- » Dashboards and analytics
- » IT business management
- » Best practices
- » Mobile IT service management apps

Overview

BMC Remedy OnDemand is delivered as subscription-based software as a service. Now you can access service desk, self service, change, asset, dashboard, and analytics tools anywhere, anytime. BMC provides you with the best cloud, mobile, and social solutions for managing today's consumerized enterprise IT.

Simple

BMC delivers a cloud-based IT service management solution that's easy to buy, deploy, use, and manage:

- » Online demo lets you evaluate all the amazing applications before you buy.
- » On-boarding wizard accelerates deployments across the entire company.
- » Consumer-like Web interface drives mass adoption.
- » Seamless upgrades eliminate disruptions to your IT operations.

Modern

Employees and executives expect new applications to succeed:

- » Mobile apps improve service and boost productivity.
- » Subscription-based solution is available anywhere, anytime.
- » Self-service catalog empowers your employees.
- » Dashboards and analytics give executives real-time insight.

Scalable

As you grow, BMC Remedy OnDemand grows with you:

- » Solution is deployed in BMC Software's global cloud.
- » Solution is extensible to all your other enterprise apps.
- » Workflow customization helps you do things your way.
- » Powerful CMDB manages your configuration items.

Intelligent

BMC Remedy OnDemand delivers the tools you need to run your IT successfully:

- » Embedded ITIL best practices optimize your operations.
- » Integrated and automated solutions link your incident-problem and change-release lifecycles.
- » IT business management console helps you control your operational costs.
- » BMC brings you more than 20 years of IT service management leadership.

For More Information

For a free trial or more on BMC Remedy OnDemand, go to www.bmc.com/itsm.

