

BMC Performance Manager

for Business Applications

Version 3.0.30

September 18, 2012

BMC Software is announcing that it will discontinue support for legacy components that provide monitoring of SAP environments as part of BMC Performance Manager for Business Applications version 3.0.30.

If you have any questions about this support, contact BMC Customer Support at 800 537 1813 (United States or Canada) or call your local support center.

Summary

The withdrawal of support for legacy components that provide monitoring of SAP environments as part of BMC Performance Manager for Business Applications version 3.0.30 impacts the following products:

- PATROL for SAP Solutions Suite which comprises the following:
 - PATROL for SAP Solutions – Manager 5.0.50
 - PATROL for SAP Solutions – S.L. Reporter 5.0.50
 - PATROL for SAP Solutions – Trak 5.0.51
 - PATROL Knowledge Module for SAP Solutions 5.0.51.
- PATROL for SAP Web Application Server 1.0.60
- PATROL for SAP Enterprise Portal 1.0.50

BMC support for these components will be based on the following schedule:

- Support for the patches released for these software ends on March 31, 2013.
- Version 5.0.51 will be the last maintenance release for this software.
- Support will be completely discontinued from June 30, 2013.



Users of these components are encouraged to utilize BMC's latest PATROL Knowledge Module for SAP Solutions Manager, delivered as part of BMC Performance Manager for Business Applications 3.0.30 and BMC Application, Database, and Middleware Monitoring and Analytics 1.0.04.

Where to get the latest product information

To view the latest BMC documents, see the Support Central website at <http://www.bmc.com/support>. Notices such as flashes, technical bulletins, and release notes are available on the website. You can subscribe to proactive alerts to receive e-mail messages when notices are issued or updated. For more information about proactive alerts, see the Support Central website.

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