

BMC Control-M Workload Change Manager

Simplify and accelerate business application delivery

PRODUCT DESCRIPTION

BMC Control-M Workload Change Manager is a collaboration portal that automates and simplifies application workflow creation, resulting in faster application implementation and improved service delivery.

BUSINESS CHALLENGE

Enterprises need the ability to quickly create and deliver new services, but **many application development organizations are slowed by their manual processes for creating workflows and getting them into production.** These tasks are often handed over to a scheduling specialist that is also responsible for managing all other enterprise workflows. Schedulers and developers may have competing responsibilities and priorities, which can create delays and conflicts that slow the development cycle.

BMC SOLUTION

Control-M Workload Change Manager gives developers the ability to quickly build accurate workflows that adhere to enterprise-defined standards that are automatically enforced. Automation features manage important quality control functions and reduce deployment time, while schedulers retain authority for approving workflows and putting them into production. **The solution decentralizes the workflow development process without compromising quality or control.**

KEY FEATURES

Control-M Workload Change Manager saves time for the professionals that develop applications and those that schedule and run them.

- **Fast, easy, and accurate** – Allow developers and other non-IT staff to quickly develop workflows with an intuitive interface
- **Automated standards development and enforcement** – Define standards for multiple environments or applications to ensure workflows are correct
- **Clarity in a fast-changing environment** – View all workflows in a single interface, which allows everyone to easily see the relationship between net new workflows and related existing jobs.

KEY BENEFITS

- **Cut development time** – Deliver business applications faster with expedited workflow creation by deflecting routine help-desk calls; reusable components can accelerate the change cycle up to 80 percent
- **Ease the burden on schedulers** – Empower developers and business users to create their own workflows, while production support staff retains control of approval and scheduling

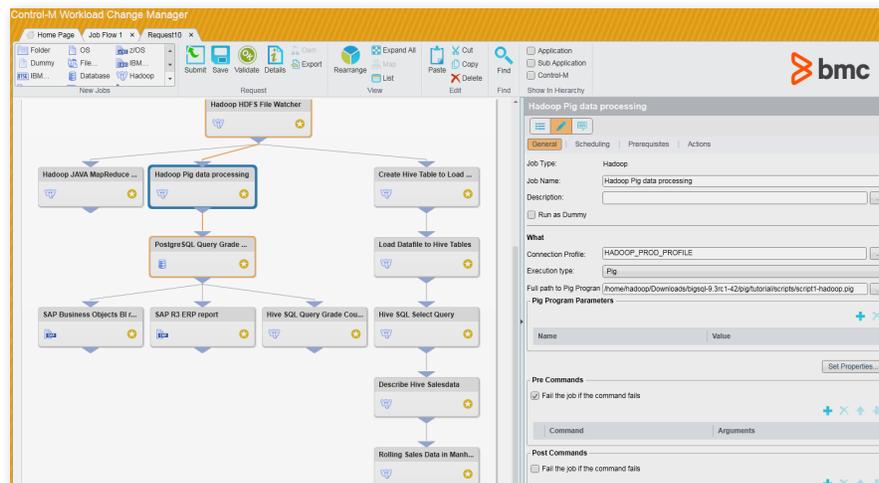


Figure 1: Control-M Workload Change Manager makes it easy to view and understand application flows. It provides access to a graphical view of all application flows based on the user's authorization settings.

PRODUCT DETAILS

How it works: Application developers or any other requestors that need to build or modify workflows can use a simple drag-and-drop interface to graphically design and view their workflows without having to become workload automation experts. Control-M Workload Change Manager automatically constructs the workflows, in accordance to site standards you define, and submits requests for scheduling. Authorized workload schedulers can approve requests and activate them immediately. Optional site customizations enable you to simplify workflow creation even more by exposing only the options that are relevant for each user.

If any changes are required, Control-M Workload Change Manager provides “Track Changes” and annotation capabilities that enable easy collaboration between requestors and schedulers to address any issues and finalize the workflows. The ability to reuse and easily modify existing jobs and workflows accelerates the change process while improving quality.

Submitting requests: A request is initiated when an application developer or business user requires a workflow to be built or modified. The user logs in to Control-M Workload Change Manager, fills in a new request form, then either builds a new workflow or loads an existing one and modifies it. Once the desired changes have been made, the request is submitted to schedulers for further review and processing. Control-M Workload Change Manager requests can be connected to your change management system to track workflow changes

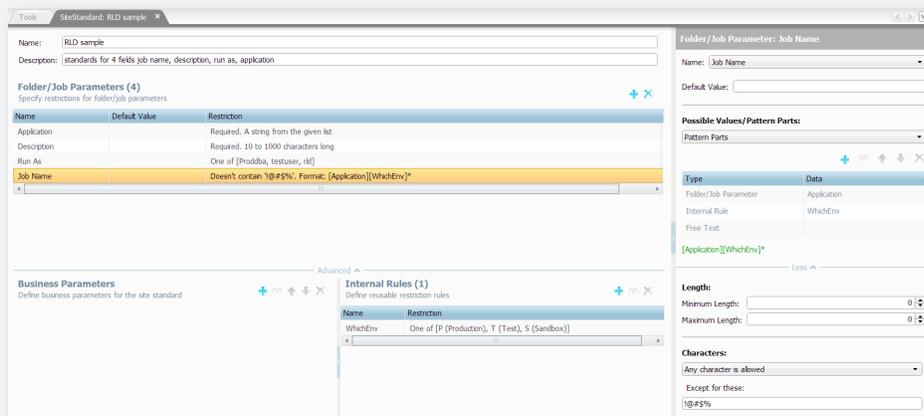
together with other application components that are being built or modified.

Processing requests: All user requests are placed into a queue where authorized schedulers can review and select them. If the workflow is complete, the scheduler can simply check it in. However, the scheduler can also change or annotate the request and return it to the requester for further work. This collaborative exchange continues until the request is completed.

Site standards: Many organizations have standards they wish to enforce for job names, application categories, and other elements. Control-M Workload Change Manager enables you to define and enforce comprehensive standards. It automates the standards process across multiple environments and applications and automatically enforces requests submitted by web users and workflow schedulers. This approach ensures workflows meet all site standards, and thereby reduces failures in the operational environment and rework for developers and schedulers.

FOR MORE INFORMATION

To learn more about BMC Control-M Workload Change Manager, please visit bmc.com/change



Name	Default Value	Restriction
Application		Required. A string from the given list.
Description		Required. 10 to 1000 characters long
Run As		One of [ProdBta, testuser, R]
Job Name		Doesn't contain \\\\@#%*. Format: [Application][WhichEnv]*

Name	Restriction
WhichEnv	One of [P (Production), T (Test), S (Sandbox)]

Name	Restriction
WhichEnv	One of [P (Production), T (Test), S (Sandbox)]

 Figure 2: It's easy to create new workflows that conform to enterprise standards. A privileged user creates site standards that then guide users through the process and help them create functional, compliant workflows without numerous rounds of revision and testing.

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- Technology is the heart of every business
- IT drives business to the digital age

BMC – Bring IT to Life



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