

MyIT Service Broker

Customize and control your digital workplace to deliver compelling employee experiences

PRODUCT DESCRIPTION

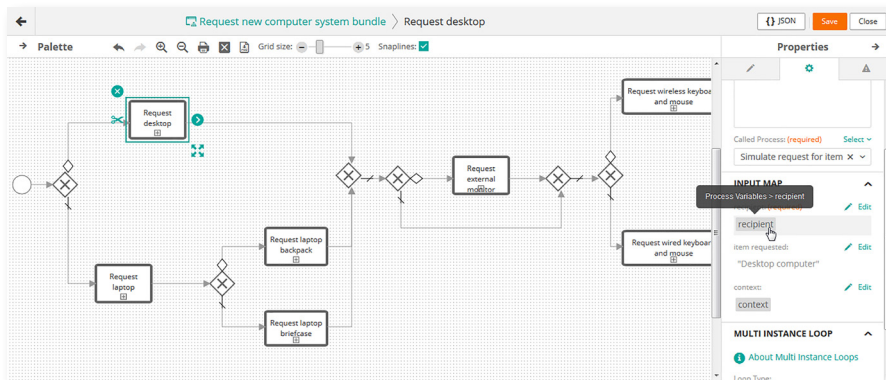
MyIT Service Broker seamlessly connects and unifies systems to provide powerful aggregated services through the flexible and consumer-like user interface of MyIT.

BUSINESS CHALLENGE

Companies are transforming themselves into digital workplaces, deploying the latest technologies to promote employee collaboration and business innovation. **However, aggregating, managing, delivering, and analyzing hardware, software, and services from multiple cloud and on-premises vendors isn't easy.** Each offering may have its own interface, resulting in confusion and frustration.

BMC SOLUTION

MyIT Service Broker gives businesses a completely customized and compelling service store. Connecting data centers and vendors, MyIT Service Broker ensures that employees can find the hardware, software, and services they need to be successful—all with the intuitive interface of MyIT. Customizing workflows with drag-and-drop ease lets any business manager design new services.



Drag-and-drop to create custom workflows.

Digital Enterprise Management Solutions



KEY FEATURES

MyIT Service Broker connects environments, applications, and services critical for employee and employer success.

- **Powerful connectors** – Integrate into the leading industry services and platforms like Microsoft Office 365, Microsoft Azure, Atlassian JIRA, Amazon Web Services (AWS), and many more
- **Modern management** – Drag-and-drop workflow customization (including questionnaires) enables business managers to create new service offerings
- **Multi-environment compatibility** – Natively designed for on-demand environments, MyIT Service Broker connects in all three environments: on-demand, on-premises, and hybrid
- **Powerful analytics** – Dashboards show usage, performance, and cost metrics

KEY BENEFITS

- **Enables "one-click" for everything employees need** by aggregating and managing apps, services, and gear in a centralized solution
- **Allows single and bundling of tools and services** based on employees' roles, locations, and requirements
- **Assures software and services are deployed** according to company policy by allowing enterprise-governed compliance
- **Supports multi-infrastructure architecture support**—from cloud to multi-cloud to hybrid

PRODUCT DETAILS

Enhanced Banner Management: Promote applications, services, and/or announcements with multiple size banners within the MyIT intuitive user interface. Custom targeting, based on entitlements, is also supported along with scheduling so you can easily rotate campaigns in and out of rotation.


Modular Connectors: Integration connector support for MyIT brokered services with industry leading solutions including Microsoft Office 365, Microsoft Azure, Citrix, Amazon Web Services, JIRA, and many more. Check marketplace.bmc.com/digitalworkplace for the latest connectors. New ones are added frequently.

Single/Multi-Service Requests: Two options request system: add to cart or request now. Request now immediately starts system processes.

FOR MORE INFORMATION

To learn more about BMC Digital Workplace and MyIT Service Broker, please visit bmc.com/it-solutions/myit-service-broker



 BMC's Digital Workplace connects environments, applications, and services critical to business success.

BMC is a global leader in innovative software solutions that enable businesses to transform into digital enterprises for the ultimate competitive advantage. Our Digital Enterprise Management solutions are designed to fast track digital business from mainframe to mobile to cloud and beyond.

BMC – Bring IT to Life

BMC digital IT transforms 82 percent of the Fortune 500.



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