

Does automating managed file transfer seem complex?

If yes, our BMC Managed File Transfer Implementation Service can help.



BMC CUSTOMER SUCCESS

BMC helps customers run and reinvent their businesses with open, scalable, and modular solutions to complex IT problems. Our Customer Success portfolio offers consulting and services to accelerate outcomes aligned to your business objectives and IT priorities.

At BMC, we understand adopting automation of managed file transfer seems daunting. That's why we offer a Control-M Managed File Transfer (MFT) Implementation Service—to get you set-up and your admins enabled in as fast as two weeks. This service will get you using automated MFT in hybrid or multi-cloud environments like a pro as soon as possible—turning daunting into done.

THE BMC MANAGED FILE TRANSFER IMPLEMENTATION SERVICE WILL:

- Deploy Control-M MFT software on two existing Control-M 9.0.18 or later systems (e.g., DEV and QA) and on two existing agents per environment
- Configure MFT global options
- Create and deploy two basic MFT scenarios for Internal MFT (i.e., system-to-system)
- Configure “key users” – one per supported persona
- Configure and test automated MFT Monitoring and Alerts
- Orientation to MFT Support and Maintenance best practices
- Testing of Control-M User Interfaces including MFT Dashboard, MFT Track and Trace console, Batch Impact Manager (BIM), and Archive (if applicable).

The result? Your Control-M administrators will be on the road to fast adoption of automated Managed File Transfer using industry best practices and standards from the start.

CUSTOMER EXAMPLE

Large Auto Insurance Company – Prior to using Control-M MFT, the company was developing and maintaining their daily processing using integration scripts, multiple scheduling tools across different agencies, and homemade integrations with several file transfer tools. This piecemeal approach was causing serious issues with service quality including, file transfers periodically failing and their operators didn't have sufficient visibility into data transfer status or the necessary control to react before business was impacted. After a speedy implementation of Control-M MFT, the auto insurance company was able to fully automate, monitor, and control data transfers with clear processes and dependencies. It also enabled them to anticipate arrival times and predict delays which made them more proactive and efficient to avoid issues altogether. Together, Control-M BIM and MFT have eliminated (or remediated) the risk for missing, incomplete, or late updates while also eliminating all the scripting created and maintained on that purpose. In addition to an FTE savings of 50-60%, the overall workload has grown by 500% with no need to increase staff.

WHAT'S NEXT?

Please contact your BMC Account Manager to move forward with your BMC Managed File Transfer Implementation Service today.

