



BMC MyIT for Smart Office

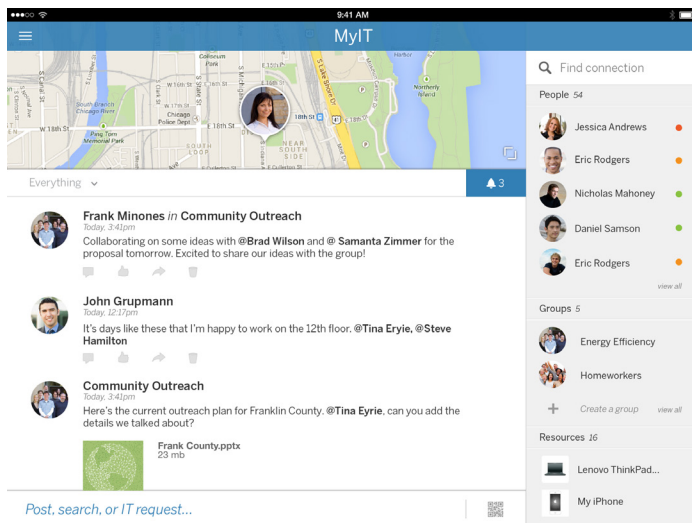
MyIT for Smart Office allows today's work place to be social, mobile, and collaborative.

BUSINESS CHALLENGE

Organizations are shifting from traditional workplace environments—where everyone is assigned a fixed desk, network, and phone—to a more collaborative, open space with the freedom to come and go as work permits. Today, employees demand easy access to networks and resources anywhere in the office. They want to be able to sit down at any desk, turn on their laptop, and instantly be connected. People do it all the time at local coffee shops. Yet, when they enter the workplace, they can't enjoy the same experience. Instead, employees lose precious time searching for a connected desk and getting online, which delays important work and leads to more frustration.

PRODUCT DESCRIPTION

With MyIT for Smart Office, businesses can manage a modern office environment. Hot desks, collaboration spaces, and open office-assignment models are here to stay, but it's difficult to manage inconsistent schedules, remote workers, and constantly changing requests. Imagine running an office at 100 percent capacity,

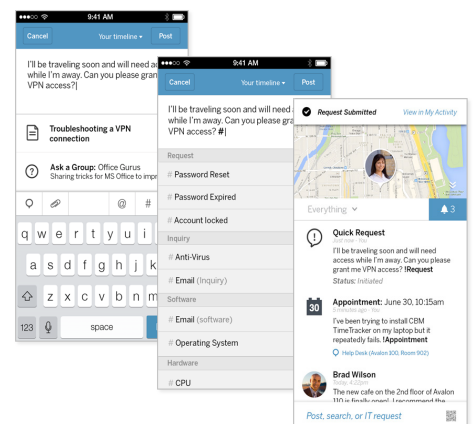


↑ In the activity stream, you can ask questions, contact experts, and track issues.

PRODUCT OVERVIEW

MyIT for Smart Office supports the modern business environment

- It's easy – Reserve office space on your mobile device before you arrive at the office.
- It's fast – Request services, book an appointment, or ask for help with a simple text post. No form, no fuss.
- It's personalized – Get just what you need based on your role, preference, and equipment.
- It's social – Connect with peers, discuss office issues, and collaborate on solutions.



↑ MyIT is formless so you can request services, set appointments, and report incidents with simple text posts.

where employees book their own desks and spend their days working rather than battling technology issues—with MyIT you can.

APP FEATURES

Office Assignments: With a swipe and a click, employees can find and reserve work space, allowing facilities managers to optimize usage and cost.

Context-Aware Floor Maps: Allow employees to quickly find what they need, including Wi-Fi access points, conference rooms, and break areas.

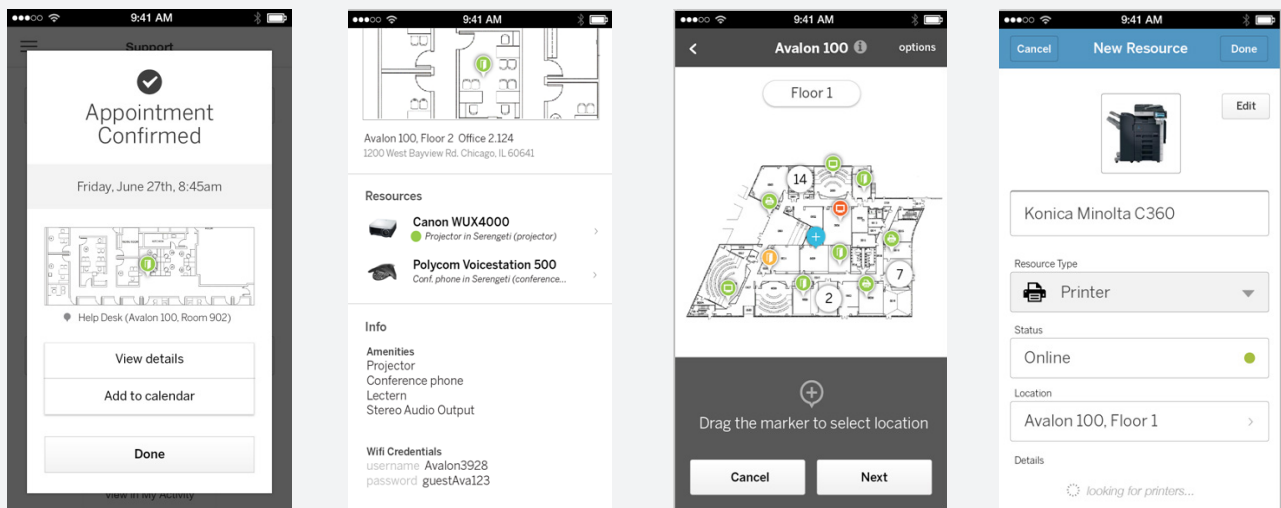
Crowdsourced Office: Lets employees share experiences and collaborate with IT on solutions.

App Store: Gives employees easy access to the hardware, software, and services they need in their daily work.

Concierge-Style Appointments: Enable employees to book their own appointments with office staff and IT when and where they want to be seen.

KEY BENEFITS

- Empower facilities managers to run any office environment around the world from a central location.
- Reduce downtime and keep productivity high by giving employees the ability to assign themselves a desk at any time.
- Get clear asset usage data for informed maintenance and purchasing decisions.
- Retain today's employees by offering them a modern, flexible work place.



Context-aware services that know the employees' locations, roles, and preferences make it easy to find and reserve work place resources.

By empowering employees to update infrastructure information, IT friction – time lost due to technology-related issues – is limited.

BMC delivers software solutions that help IT transform digital enterprises for the ultimate competitive business advantage. We have worked with thousands of leading companies to create and deliver powerful IT management services. From mainframe to cloud to mobile, we pair high-speed digital innovation with robust IT industrialization—allowing our customers to provide amazing user experiences with optimized IT performance, cost, compliance, and productivity. We believe that technology is the heart of every business, and that IT drives business to the digital age.

BMC – Bring IT to Life.



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