



BMC MyIT for HR

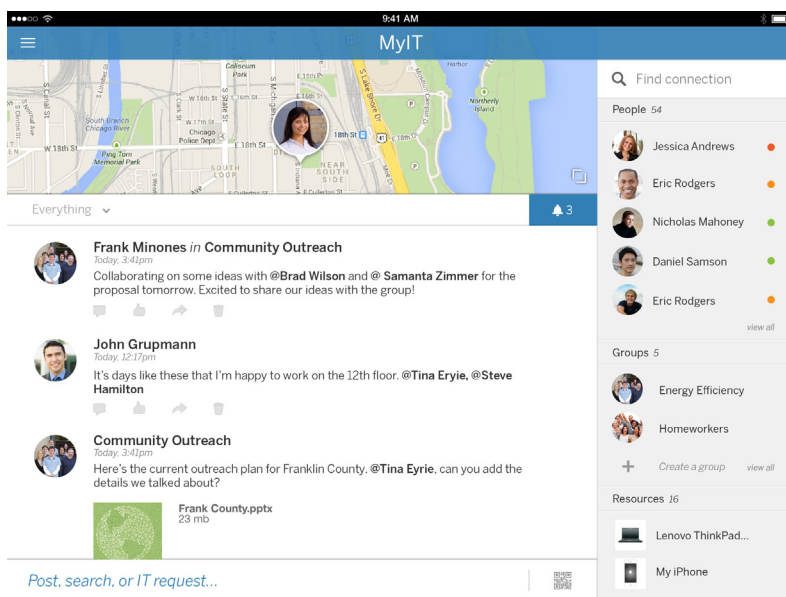
Modernize your HR with social, mobile, and context-aware self-service.

BUSINESS CHALLENGE

Companies are looking to transform their human resources services. To be successful, they need modern self-service tools to deflect routine calls, improve employee communications, and eliminate paper-based forms. In turn, employees want an easy-to-use app to submit requests, update information, and find answers to questions about payroll and benefits, paid leave, and work place safety.

PRODUCT DESCRIPTION

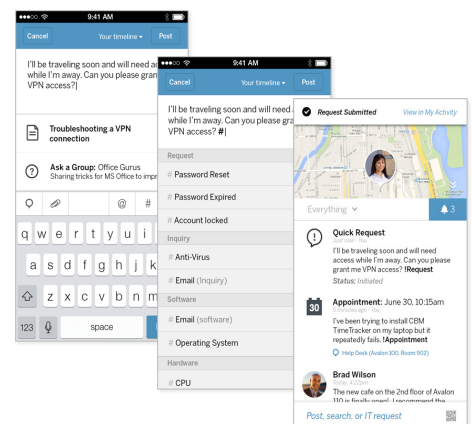
BMC MyIT for HR provides a powerful platform to modernize your human resources operations. Employees can submit formless requests, post questions in expert communities, and securely download information from any device. As a result, human resources reduces the number of calls and emails it receives daily, which lowers support costs, improves customer satisfaction, and frees staff to work on higher value projects.



In the activity stream, you can ask questions, contact experts, and track issues.

PRODUCT OVERVIEW

- MyIT for HR supports the modern human resources environment.
- It's fast – With a swipe, you see the latest HR news.
- It's easy – Need something? Just write a text post.
- It's personalized – Set appointments with HR at the time and place you want to be seen.
- It's relevant – Because MyIT knows you, it displays only the information you need there and then.
- It's ubiquitous – Beyond mobile iOS and Android apps, MyIT is available on any device.



MyIT is formless so you can request services, set appointments, and report incidents with simple text posts.

APP FEATURES

Formless: No forms required when requesting services or updating information

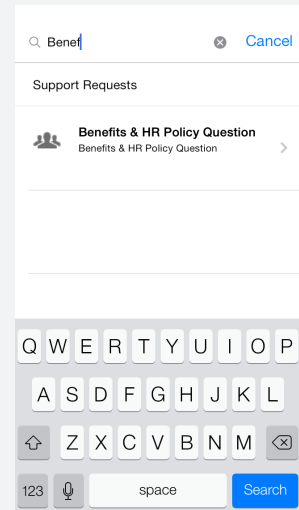
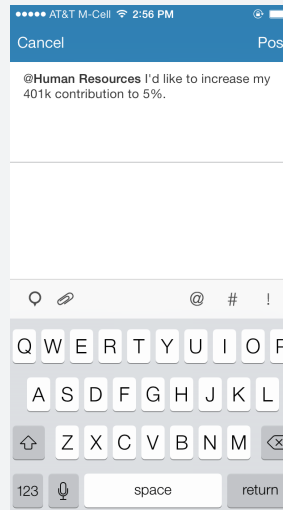
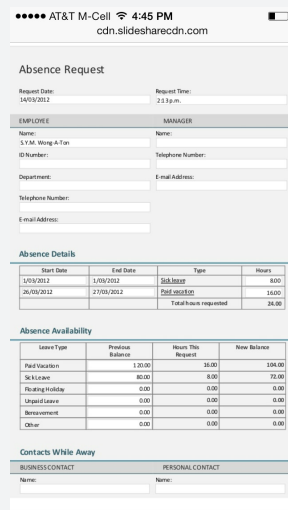
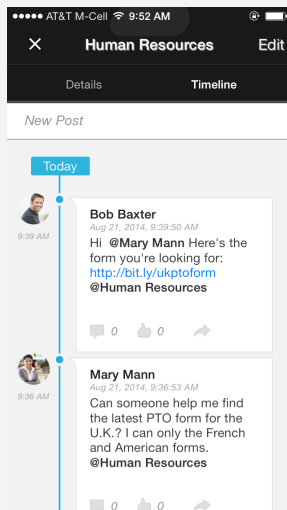
Crowdsourced: Through social collaboration on microsites, employees find answers to HR questions

Social: Like Twitter, as soon as a request is processed or new information is released, it shows up on the employee's timeline

Mobile: Employees can interact with HR anywhere, anytime

KEY BENEFITS

- Employees spend more time on their day-to-day work and less on human resources issues.
- The business gains a competitive advantage by investing in crowdsourcing tools.
- Human resources reduces its support costs.
- Employee satisfaction (and retention) increases.



With formless requests, HR eliminates the need to complete long forms every time it is necessary to ask for help. Instead employees write short text posts, explaining what they are looking for.

Rather than burdening HR with routine questions, employees collaborate with peers and subject matter experts to find answers, download information and update preferences.

BMC delivers software solutions that help IT transform digital enterprises for the ultimate competitive business advantage. We have worked with thousands of leading companies to create and deliver powerful IT management services. From mainframe to cloud to mobile, we pair high-speed digital innovation with robust IT industrialization—allowing our customers to provide amazing user experiences with optimized IT performance, cost, compliance, and productivity. We believe that technology is the heart of every business, and that IT drives business to the digital age.

BMC – Bring IT to Life.



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