

This notification provides information about renamed products, product replacements, and withdrawn products.

The following changes are covered:

Product Renames (Auto Migrations or Type Over Name Changes).....	1
Product Replacements (Optional Migrations or Product Upgrades).....	3
Product Withdrawal (No-Migrations).....	6

Product Renames (Auto Migrations or Type Over Name Changes)

Product Name:	Rename Product Name:	Contact:
AlarmPoint Enterprise Suite by AlarmPoint Systems - 1 Mobile Gateway	xMatters AlarmPoint for BMC Software - 1 Mobile Gateway User	Alina Gicqueau Alina_Gicqueau@bmc.com
BMC BladeLogic Data Center Automation - Base License	BMC BladeLogic Automation Suite - Base License	Nichole Yochus Nichole_Yochus@bmc.com
BMC BladeLogic Decision Support for Networks - Query Studio License	BMC BladeLogic Decision Support for Network Automation - Query Studio	Nichole Yochus Nichole_Yochus@bmc.com
BMC BladeLogic Decision Support for Networks - Report Studio License	BMC BladeLogic Decision Support for Network Automation - Report Studio	Nichole Yochus Nichole_Yochus@bmc.com
BMC BladeLogic Decision Support for Networks - Report Viewer License	BMC BladeLogic Decision Support for Network Automation - Report Viewer	Nichole Yochus Nichole_Yochus@bmc.com
BMC BladeLogic Decision Support for Networks (5 Report Viewer Licenses, 1 Query Studio)	BMC BladeLogic Decision Support for Network Automation (5 Report Viewers, 1 Query Studio)	Nichole Yochus Nichole_Yochus@bmc.com
BMC BladeLogic Decision Support for Server Automation - Report Viewer License	BMC BladeLogic Decision Support for Server Automation - Report Viewer	Nichole Yochus Nichole_Yochus@bmc.com
BMC BladeLogic Server Automation - License Add-On	BMC Server Automation - License Add-on	Nichole Yochus Nichole_Yochus@bmc.com
BMC Remedy Asset Configuration Management - Floating User Add-On License	BMC Asset Management - Floating User License Add-on [1]	Arthur Van de Waal Arthur_vandeWaal@bmc.com
BMC Remedy Asset Configuration Management - User Add-On License	BMC Asset Management - User License Add-on [1]	Arthur Van de Waal Arthur_vandeWaal@bmc.com

Product Name:	Rename Product Name:	Contact:
BMC Remedy Change Management - Floating User Add-On License	BMC Change Management - Floating User License Add-on [1]	Mark Thompson Mark_Thompson@bmc.com
BMC Remedy Change Management - User Add-On License	BMC Change Management - User License Add-on [1]	Mark Thompson Mark_Thompson@bmc.com
BMC Remedy Knowledge Management - Floating User Add-On License	BMC Knowledge Management - Floating User License Add-on [1]	Lisa Kapuscinski Lisa_Kapuscinski@bmc.com
BMC Remedy Knowledge Management - User Add-On License	BMC Knowledge Management - User License Add-on [1]	Lisa Kapuscinski Lisa_Kapuscinski@bmc.com
BMC Remedy Service Desk - Floating User Add-On License	BMC Service Desk - Floating User License Add-on [1]	Arthur Van de Waal Arthur_vandeWaal@bmc.com
BMC Remedy Service Desk - User Add-On License	BMC Service Desk - User License Add-on [1]	Arthur Van de Waal Arthur_vandeWaal@bmc.com
BMC Remedy Service Management Specialist - Floating User Add-On License	BMC Service Management Specialist - Floating User License Add-on [1]	Arthur Van de Waal Arthur_vandeWaal@bmc.com
BMC Remedy Service Management Specialist - User Add-On License	BMC Service Management Specialist - User License Add-on [1]	Arthur Van de Waal Arthur_vandeWaal@bmc.com
BMC Remedy Suite - Floating User Add-On License	BMC Remedy IT Service Management Suite (Service Desk, Change, Asset, Service Level, IT Business Management) - Floating User License Add-on [1]	Arthur Van de Waal Arthur_vandeWaal@bmc.com
BMC Remedy Suite - User Add-On License	BMC Remedy IT Service Management Suite (Service Desk, Change, Asset, Service Level, IT Business Management) - User License Add-on [1]	Arthur Van de Waal Arthur_vandeWaal@bmc.com
BMC ServiceDesk on Force.com	BMC Remedyforce Service Desk [1]	Chad Haftorson Chad_Haftorson@bmc.com
BMC ServiceDesk on Force.com - Additional Data Storage 500MB	BMC Remedyforce Service Desk - Additional Data Storage 500MB [1]	Chad Haftorson Chad_Haftorson@bmc.com
BMC ServiceDesk on Force.com - Additional File Storage 1GB	BMC Remedyforce Service Desk - Additional File Storage 1GB [1]	Chad Haftorson Chad_Haftorson@bmc.com
BMC ServiceDesk on Force.com - Mobility	BMC Remedyforce Service Desk - Mobility [1]	Chad Haftorson Chad_Haftorson@bmc.com
BMC ServiceDesk on Force.com - Sandbox	BMC Remedyforce Service Desk - Sandbox [1]	Chad Haftorson Chad_Haftorson@bmc.com
Control-D/Agent for Windows NT	BMC Control-D/Agent for Windows	Sasha Vekker Sasha_Vekker@bmc.com

[1] The BMC Enterprise Service Management (ESM) set of products are being consolidated into simplified suites. This will streamline packaging and simplify product naming. Moving forward, BMC will emphasize the value of the Suites versus individual point products. BMC sub-brands such as Remedy will be used to reinforce their relationship to the overarching suite, and License Add-ons will now use shorter, descriptive terms without sub-brands. For example, “BMC Remedy Change Management” is now “BMC Change Management.” In product documentation and marketing

materials, the linkage between the individual License Add-ons and their associated Suites will be featured prominently on first use, as in “BMC Change Management part of the BMC Remedy IT Service Management Suite.” Please note also that, as part of the expansion of our joint offering with Salesforce.com, we have renamed all BMC Service Desk on Force.com related products to use the name BMC Remedyforce Service Desk.

Product Replacements (Optional Migrations or Product Upgrades)

Existing Product Name:	Replacement Product Name:	Support End Date of Existing Product:	Contact:
AlarmPoint Professional Suite by AlarmPoint Systems - Mobile Gateway (1 user)	xMatters AlarmPoint for BMC Software - 1 Mobile Gateway User	1/10/2013	Alina Gicqueau Alina_Gicqueau@bmc.com
BMC Dashboards for Business Service Management	BMC Atrium Dashboards and Analytics - Floating User Add-On License	6/30/2012	Rob Carruthers Rob_Carruthers@bmc.com
BMC Foundation Discovery	BMC Atrium Discovery and Dependency Mapping	12/31/2011	Simon Woodward Simon_Woodward@bmc.com
BMC Foundation Discovery	BMC Atrium Discovery Solution (Discovery and Dependency Mapping, Client Discovery, Extended Data Pack)	12/31/2011	Simon Woodward Simon_Woodward@bmc.com
BMC Impact Integration for HP OpenView Network Node Manager	Seamless Technologies Event Integration for BMC ProactiveNet Performance Management	12/31/2013	Alina Gicqueau Alina_Gicqueau@bmc.com
BMC OS Manager for Unix Servers	BMC BladeLogic Automation Suite (Server Automation, Database Automation, Network Automation, and Atrium Orchestrator) - License Add-on	12/30/2011	Brian Downey Brian_Downey@bmc.com
BMC OS Manager for Unix Servers	BMC BladeLogic Decision Support for Server Automation (5 Report Viewers, 1 Query Studio)	12/30/2011	Brian Downey Brian_Downey@bmc.com
BMC ProactiveNet Analytics Enterprise Console Aggregator	BMC ProactiveNet Performance Management - Base License	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Backup Management	BMC ProactiveNet Performance Management - Analytics for BMC MarketZone Monitoring Solutions	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Custom Metrics	BMC ProactiveNet Performance Management - Custom Metric Monitoring and Analytics	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com

Existing Product Name:	Replacement Product Name:	Support End Date of Existing Product:	Contact:
BMC ProactiveNet Analytics for Firewalls	BMC ProactiveNet Performance Management - Network Monitoring and Analytics	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Hardware	BMC ProactiveNet Performance Management - Analytics for BMC MarketZone Monitoring Solutions	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for High Availability Management	BMC ProactiveNet Performance Management - Analytics for BMC MarketZone Monitoring Solutions	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Lightweight Web Transactions	BMC ProactiveNet Performance Management - Lightweight Web Transaction Monitoring and Analytics	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Lightweight Web Transactions	BMC ProactiveNet Performance Management - Server & Transaction Monitoring, Analytics & Event/Impact with Triage & Remediation	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Lightweight Web Transactions	BMC ProactiveNet Performance Management - Server and Transaction Monitoring and Analytics with Triage and Remediation	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Lightweight Web Transactions	BMC ProactiveNet Performance Management - Application, DB, Middleware & Transaction Monitoring, Analytics & Event/Impact w/Triage & Remediation	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Monitoring Studio	BMC ProactiveNet Performance Management - Analytics for BMC MarketZone Monitoring Solutions	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for SNMP Devices	BMC ProactiveNet Performance Management - Network Monitoring and Analytics	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Tivoli Workload Scheduler	BMC ProactiveNet Performance Management - Analytics for BMC MarketZone Monitoring Solutions	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics SLO Views	BMC ProactiveNet Performance Management - Group Tree Views	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics Systems Management Adapters	BMC ProactiveNet Performance Management - Server Analytics	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics Transaction Management Adapters	BMC ProactiveNet Performance Management - Analytics for Third Party Transaction Monitoring Solutions	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com

Existing Product Name:	Replacement Product Name:	Support End Date of Existing Product:	Contact:
BMC Service Level Management	BMC Remedy IT Service Management Suite	9/28/2013	Gary Kincade Gary_Kincade@bmc.com
BMC Service Level Management Bkup Lsn	BMC Remedy IT Service Management Suite	6/29/2013	Gary Kincade Gary_Kincade@bmc.com
BMC Service Level Management Dev Lsn	BMC Remedy IT Service Management Suite	9/28/2013	Gary Kincade Gary_Kincade@bmc.com
BMC Service Level Management Fixed 1-Pk Dev Lsn	BMC Atrium Service Level Management - User Add-On License	9/28/2013	Gary Kincade Gary_Kincade@bmc.com
BMC Service Level Management Fixed 1-Pk Lsn	BMC Atrium Service Level Management - User Add-On License	6/30/2013	Gary Kincade Gary_Kincade@bmc.com
BMC Service Level Management Flt 1-Pk Bkup Lsn	BMC Remedy IT Service Management Suite	6/29/2013	Gary Kincade Gary_Kincade@bmc.com
BMC Service Level Management Flt 1-Pk Dev Lsn	BMC Atrium Service Level Management - Floating User Add-On License	6/29/2013	Gary Kincade Gary_Kincade@bmc.com
BMC Service Level Management Flt 1-Pk Lsn	BMC Atrium Service Level Management - Floating User Add-On License	9/28/2013	Gary Kincade Gary_Kincade@bmc.com
BMC Topology Discovery	BMC Atrium Discovery and Dependency Mapping	12/31/2011	Simon Woodward Simon_Woodward@bmc.com
BMC Topology Discovery	BMC Atrium Discovery Solution (Discovery and Dependency Mapping, Client Discovery, Extended Data Pack)	12/31/2011	Simon Woodward Simon_Woodward@bmc.com

Product Withdrawals (No-Migrations)

Product Name:	Support End Date:	Contact:
BMC Change Manager for DB2 Universal Database	7/11/2012	Manoj Ranganathan Manoj_Ranganathan@bmc.com
BMC Change Manager for DB2 Universal Database client	7/11/2012	Manoj Ranganathan Manoj_Ranganathan@bmc.com
BMC Change Manager for Oracle	7/11/2012	Manoj Ranganathan Manoj_Ranganathan@bmc.com
BMC Change Manager for Oracle client	7/11/2012	Manoj Ranganathan Manoj_Ranganathan@bmc.com
BMC Middleware Management - Enterprise Application Integration	12/31/2013	April Hickel April_Hickel@bmc.com
BMC ProactiveNet Analytics for BEA Tuxedo	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Business Applications	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Databases	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Microsoft Exchange	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Servers	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Transactions	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Virtual Servers	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Web Application Servers	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC ProactiveNet Analytics for Web Servers	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com

Product Name:	Support End Date:	Contact:
BMC ProactiveNet Analytics for WebSphere Business Integration	3/31/2012	Kishore Ramamurthy Kishore_Ramamurthy@bmc.com
BMC Service Desk Express Client Services - Licensed Add-On [2]	7/11/2011	Serena Lambiase Serena_Lambiase@bmc.com
BMC SQL-Programmer Expert for Microsoft SQL Server	7/11/2012	Manoj Ranganathan Manoj_Ranganathan@bmc.com
BMC SQL-Programmer Expert for Oracle	7/11/2012	Manoj Ranganathan Manoj_Ranganathan@bmc.com

[2] Client Services is now included with Service Desk Express at no additional cost. With an installation or upgrade to Service Desk Express version 10.1, the Client services features will be available in the product automatically. Customers who have not yet installed or upgraded to version SDE 10.1 can request a new license file with the client services features enabled.

For more details, visit <http://www.bmc.com/support/licensing-passwords>

Copyright 2011 BMC Software, Inc. or licensors. All rights reserved.

BMC Software, the BMC Software logos, and all other BMC Software product or service names are registered trademarks or trademarks of BMC Software, Inc.

IBM is a registered trademark of International Business Machines Corporation.

DB2 is a registered trademark of International Business Machines Corporation.

Oracle is a registered trademark, and the Oracle product names are registered trademarks or trademarks of Oracle Corporation.

All other trademarks belong to their respective companies.

BMC Software considers information included in this documentation to be proprietary and confidential. Your use of this information is subject to the terms and conditions of the applicable End User License Agreement for the product and the proprietary and restricted rights notices in the product documentation.

BMC Software, Inc.
2101 CityWest Blvd., Houston, TX 77042-2827 • 713 918 8800
Customer Support: 800 537 1813 (United States and Canada) or contact your local support center