

March 16th, 2008

Withdrawal and Availability of Replacement products for SmartDBA Performance for Oracle

You are receiving this notification because you have licensed one or more of our products listed below and are currently supported by BMC through a support agreement.

- BMC DBXray for Oracle
- BMC SQL-Explorer for Oracle
- BMC Space Expert for Oracle

Effective April 10th 2008, BMC will no longer market the products identified in this notification. However, we will continue to support these products until July 10th 2010, at which date BMC will discontinue support for these products.

Database Brothers, Inc. ("DBI") has licensed the development and distribution rights to the products listed above and will be providing all future versions, enhancements and support to these solutions under the DBI brand. DBI has already released enhanced versions of these products and the DBI versions are now available for your consideration and use as follows:

- [Brother-Eagle™ Enterprise Edition for Oracle](#) replaces BMC DBXRay for Oracle
- [Brother-Owl™ for Oracle](#) replaces BMC SQL-Explorer for Oracle
- [Brother-Wolf™ for Oracle](#) replaces BMC Space Expert for Oracle

For BMC customers with active support agreements for the withdrawn BMC products, DBI is offering free licenses of their replacement products. The maintenance and support fees for the DBI replacement products are not included in the free license exchange; however, DBI will apply credits for BMC pre-paid maintenance towards DBI fees. This offer from DBI is intended to help our valued customers protect and realize the full value of their investments. DBI's free license offer expires on March 31st 2009. DBI is offering special incentives and discounts on DBI maintenance and support to customers who transfer their licenses to DBI prior to September 30th, 2008. Please contact DBI for more information on this.

In addition to the BMC products mentioned in this notification, the following BMC SmartDBA Performance for Oracle packages are also being withdrawn:

- SmartDBA Performance Management for Oracle
- SmartDBA Performance Monitoring for Oracle
- SmartDBA Space Management for Oracle
- SmartDBA SQL Analysis and Tuning for Oracle

If you have a license for one or more of these packages, effective April 10, 2008, your license will be automatically transferred to the equivalent number of BMC's individual product licenses that are part of these packages including BMC Performance Manager for Databases and BMC Performance Manager for Servers products. You may continue to use BMC Performance Manager for Databases and BMC Performance Manager for Servers products with no interruption of support from BMC. You may contact DBI to obtain replacement products for the remaining components of these packages such as BMC DBXray for Oracle, BMC SQL-Explorer for Oracle and BMC Space Expert for Oracle products.

You may take advantage of this replacement product offer from DBI by contacting DBI directly.

The details to contact DBI directly to take advantage of this replacement product opportunity are below:

Contact Name: Debbie Peters

Contact Email: Debbie.Peters@DB-Performance.com

Contact Phone Number: 512-249-2324 ext-115

Database-Brothers, Inc.

Address:

Database Brothers Inc,

10713 RR 620 N, BLDG # 400

Austin, TX 78726-1708

DBI's product information: <http://www.db-performance.com/bmcdbi>

Please be assured that BMC is committed to providing you with state-of-the-art software solutions. If you have any questions, please contact your BMC sales representative at 1-800-841-2031 and BMC Customer Support at 1-800-537-1813.

As a valued customer, we thank you for your support and hope that we can continue to serve you with other quality products. If you are interested in more information on BMC Software products, please feel free to visit our web site at <http://www.bmc.com>