



Product Change Notification

This notification provides information about renamed products, product replacements, and withdrawn products.

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Product Renames (Auto-Migrations)

Product:	Rename:	Effective Date:	Contact:
BMC Remedy Enterprise Integration Engine	BMC Atrium Integration Engine	10-Oct-2007	Anand_Ahire@bmc.com
BMC Remedy Enterprise Integration Engine Bkup Lsn	BMC Atrium Integration Engine Bkup Lsn	10-Oct-2007	Anand_Ahire@bmc.com
BMC Remedy Enterprise Integration Engine Dev Lsn	BMC Atrium Integration Engine Dev Lsn	10-Oct-2007	Anand_Ahire@bmc.com
BMC Service Desk Express Change Management	BMC Service Desk Express Change Management - Licensed Add-on	10-Oct-2007	Serena_Lambiase@bmc.com
BMC Service Desk Express Client Services	BMC Service Desk Express Client Services - Licensed Add-on	10-Oct-2007	Serena_Lambiase@bmc.com
Crystal Enterprise Professional CAL for BMC Service Desk Express	Crystal Enterprise Professional CAL for BMC Service Desk Express - Licensed Add-on	10-Oct-2007	Serena_Lambiase@bmc.com
Crystal Reports for BMC Service Desk Express	Crystal Reports for BMC Service Desk Express - Licensed Add-on	10-Oct-2007	Serena_Lambiase@bmc.com
PATROL for iSeries	BMC Performance Manager for iSeries	10-Oct-2007	Arulraj_Antony@bmc.com
Scheduler Gateway for Enterprise Controlstation	CONTROL-M/Assist	10-Oct-2007	Dan_Matot@bmc.com

Product Replacements (Optional-Migrations)

BMC Software is alerting users that we are withdrawing these products, and is offering a replacement to customers paying maintenance. This license migration will require the execution of a migration Product Order Form. This will be provided by your Account Manager and will evidence the migration for both of our records. Please contact your Sales Representative to initiate this process.

Product Replacements (Optional-Migrations)

Product:	Optional Migration:	Effective Date:	End of Support Date:	Contact:
AlarmPoint Fail-Over Infrastructure Edition by Invoq Systems	AlarmPoint Professional Fail-Over Infrastructure Edition by AlarmPoint Systems	10-Apr-2007	11-Apr-2010	Aymeric_Vague@bmc.com
AlarmPoint Voice Server Infrastructure Edition by Invoq Systems	AlarmPoint Professional Infrastructure Edition by AlarmPoint Systems - Base AlarmPoint Professional Infrastructure Edition by AlarmPoint Systems - 50 users	10-Apr-2007	11-Apr-2010	Aymeric_Vague@bmc.com
AlarmPoint Wireless Server Infrastructure Edition by Invoq Systems	AlarmPoint Professional Infrastructure Edition by AlarmPoint Systems AlarmPoint Professional Infrastructure Edition by AlarmPoint Systems - 50 users	10-Apr-2007	11-Apr-2010	Aymeric_Vague@bmc.com
BMC Performance Manager Intelligent Alerts for Databases	BMC ProactiveNet Analytics for Databases	10-Oct-2007	31-May-2009	Suzanne_Tice@bmc.com
BMC Performance Manager Intelligent Alerts for Java	BMC ProactiveNet Analytics for Web Application Servers	10-Oct-2007	31-May-2009	Suzanne_Tice@bmc.com
BMC Performance Manager Intelligent Alerts for Microsoft Applications	BMC ProactiveNet Analytics for Microsoft Exchange	10-Oct-2007	31-May-2009	Suzanne_Tice@bmc.com
BMC Performance Manager Intelligent Alerts for Operating Systems	BMC ProactiveNet Analytics for Servers	10-Oct-2007	31-May-2009	Suzanne_Tice@bmc.com
BMC Service Desk Express Small Business Edition	BMC Service Desk Express	10-Oct-2007	10-Jan-2009	Serena_Lambiase@bmc.com
SQL-BackTrack for DB2 Universal Database	BMC Recovery Manager for Databases	10-Oct-2007	10-Oct-2012	Monica_Fiveash@bmc.com
SQL-BackTrack for DB2 Universal Database for Microsoft Windows	BMC Recovery Manager for Databases on Microsoft Windows	10-Oct-2007	10-Oct-2012	Monica_Fiveash@bmc.com
SQL-BackTrack for Oracle	BMC Recovery Manager for Databases	10-Oct-2007	10-Oct-2012	Monica_Fiveash@bmc.com
SQL-BackTrack for Oracle - Enterprise Snapshot Edition	BMC Recovery Manager for Databases	10-Oct-2007	10-Oct-2012	Monica_Fiveash@bmc.com
SQL-BackTrack for Oracle on Microsoft Windows	BMC Recovery Manager for Databases on Microsoft Windows	10-Oct-2007	10-Oct-2012	Monica_Fiveash@bmc.com
SQL-BackTrack for Sybase	BMC Recovery Manager for Databases	10-Oct-2007	10-Oct-2012	Monica_Fiveash@bmc.com
BMC Performance Manager Integration for HP OpenView Network Node Manager	BMC Enterprise Event Manager Integration	10/10/2007	4/10/2010	Anthony_Bryce@bmc.com

Product Withdrawal (No-Migrations)

Product Withdrawal (No-Migrations)

Product:	Effective Date:	End of Support Date:	Contact:
AppScope by FineGround Networks	10-Oct-2007	10-Jan-2009	Robert_Anderson@bmc.com
AQM-APC by TRILOGexpert	10-Oct-2007	10-Jan-2009	Janet_Sessarego@bmc.com
BMC Identity Management for .Net	10-Oct-2007	10-Jan-2009	Mark_Perry@bmc.com
BMC Identity MIIS Provisioning - Users	10-Oct-2007	10-Jan-2009	Mark_Perry@bmc.com
BMC Identity Provisioning Modules for MIIS	10-Oct-2007	10-Jan-2009	Mark_Perry@bmc.com
BMC PATROL Enterprise Manager Connection	10-Apr-2008	10-Apr-2010	Anthony_Bryce@bmc.com
BMC Performance Manager for HP NonStop Himalaya Servers	10-Oct-2007	10-Jan-2009	Arulraj_Antony@bmc.com
BMC Performance Manager for Lotus Domino	10-Oct-2007	10-Jan-2009	Arulraj_Antony@bmc.com
BMC Performance Manager for webMethods	10-Oct-2007	10-Jan-2009	Arulraj_Antony@bmc.com
BMC Performance Manager Integration for Express	10-Oct-2007	10-Jan-2009	Suzanne_Tice@bmc.com
BMC Performance Manager Intelligent Alerts Server	10-Oct-2007	31-May-2009	Suzanne_Tice@bmc.com
BMC Remedy Discovery Service Microsoft SMS Application	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Discovery Service Microsoft SMS Application Bkup Lsn	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Discovery Service Microsoft SMS Application Dev Lsn	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Discovery Service Microsoft SMS Bkup Lsn	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Discovery Service Microsoft SMS Dev Lsn	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Discovery Service Microsoft SMS Lsn	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy IT Service Management Package	10-Oct-2007	10-Jan-2009	Gerry_Roy@bmc.com
BMC Remedy Link For Oracle	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Link For Oracle Application	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Link For Oracle Application Bkup Lsn	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Link For Oracle Application Dev Lsn	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Link For Oracle Application Partners	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Link For SQL Server Application	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Link For SQL Server Application Partners	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
BMC Remedy Link For SQL Server Bkup Lsn	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com

Product Withdrawal (No-Migrations)

Product:	Effective Date:	End of Support Date:	Contact:
BMC Remedy Link For SQL Server Dev Lsn	10-Oct-2007	10-Jan-2009	Anand_Ahire@bmc.com
CA BrightStor ARCserve Knowledge Module for PATROL by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
Change Management SMB Fixed 1-Pk Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Change Management SMB Flt 5-Pk Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Condenser by FineGround Networks	10-Oct-2007	10-Jan-2009	Robert_Anderson@bmc.com
HP Data Protector Knowledge Module for PATROL by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
Incident Management Server Dev Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Legato NetWorker Knowledge Module for PATROL by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
PATROL for Business Connector	10-Oct-2007	10-Jan-2009	Suzanne_Tice@bmc.com
PATROL Knowledge Module for VERITAS BackupExec by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
PATROL Knowledge Module for VERITAS Cluster Server by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
PATROL Knowledge Module for VERITAS File System by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
PATROL Knowledge Module for VERITAS Global Cluster Manager by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
PATROL knowledge Module for VERITAS NetBackup by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
PATROL Knowledge Module for VERITAS Volume Manager by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
PATROL Knowledge Module for VERITAS Volume Replicator by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
Remedy for IT Service Providers Connect for ITSM	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Data Wizard	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Data Wizard Bkup Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Data Wizard Dev Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Mobility Client	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Mobility Client Bkup Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Mobility Server	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Mobility Server Bkup Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Request/Work Order Fixed 1-Pk Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Request/Work Order Fixed 5-Pk Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com

Product Withdrawal (No-Migrations)

Product:	Effective Date:	End of Support Date:	Contact:
Remedy for IT Service Providers Request/Work Order Flt 1-Pk Bkup Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Request/Work Order Flt 1-Pk Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Remedy for IT Service Providers Request/Work Order Flt 5-Pk Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Request/Work Order Management Server	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Request/Work Order Management SMB Flt 5-Pk Bkup Lsn	10-Oct-2007	10-Jan-2009	Lisa_Kapuscinski@bmc.com
Request/Work Order Management SMB Flt 5-Pk Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Request/Work Order Management SMB Server	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
Request/Work Order Management SMB Server Bkup Lsn	10-Oct-2007	10-Jan-2009	Lisa_Kapuscinski@bmc.com
Request/Work Order Management SMB Server Dev Lsn	10-Oct-2007	10-Jul-2010	Lisa_Kapuscinski@bmc.com
System Explorer for z/OS	10-Oct-2007	10-Jan-2009	Mark_Rascoe@bmc.com
Tivoli Storage Manager Knowledge Module for PATROL by OTL Software	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
Tivoli Workload Scheduler Knowledge Module for PATROL by OTL Software - Master	10-Oct-2007	10-Oct-2007	Suzanne_Tice@bmc.com
Application Encapsulation by Trigence	10-Oct-2007	31-Mar-2008	Sharron_Sims@bmc.com

Product Withdrawal (No-Migrations)

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