# BMC Multi-Cloud Management Solutions

Accelerate innovation and agility while controlling costs, reducing complexity, and improving security

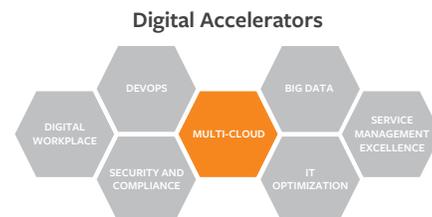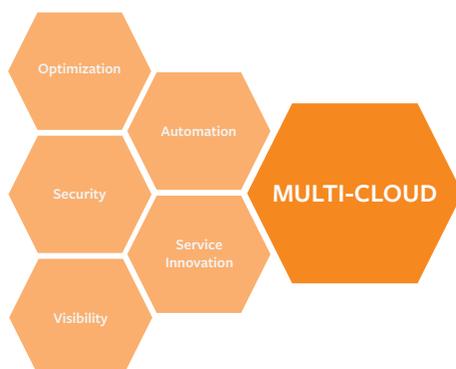**Digital Accelerators**

## THE SHIFT TO MULTI-CLOUD

Enterprises are increasingly turning to the cloud for the agility, scale, and operating flexibility that is needed to meet the rapidly changing needs of customers and today's digital business environment. Fueling the growing utilization of multiple cloud platforms over a single-provider solution are: the growth of everything "as-a-service" (e.g., SaaS, PaaS, IaaS, etc.), the desire to avoid vendor "lock-in," the ability to match the right workload with the right platform, the ability to better realize cost savings with different vendors, and the ability to mitigate risk.

## CHALLENGES

As organizations move to multi-cloud environments, IT must contend with new realities and pressures. First, business users and application developers demand immediate availability and unlimited scalability for cloud-based services. Second, the direct procurement of cloud services by business units often goes around existing corporate policies and security procedures. Third, the expanded use of multi-cloud platforms increases the security risk. Fourth, costs can spiral out of control if not carefully managed. Finally, IT must manage a shifting array of public and private cloud platforms—all with different capabilities, processes, costs, and performance levels.

## BMC SOLUTION

**BMC Multi-Cloud Management solutions help IT achieve the full benefits of multi-cloud ecosystems with its breadth of industry-leading, vendor-agnostic solutions.** Critical capabilities include automation, service innovation, security, cost optimization, and visibility.

## FEATURES

### Automation

- Automate, orchestrate, and integrate business application workflows across multiple environments

### Service Innovation

- Easily access private, public, and hybrid cloud environments through a self-service catalog

### Security

- Automate cloud governance and compliance along with a single pane of glass to manage risk across the enterprise environment

### Cost Optimization

- Optimize resource utilization of cloud consumption costs with real-time insight

### Visibility

- Gain end-to-end visibility into cloud services performance and end user experience

## BENEFITS

### Cost Transparency and Visibility

- Make better business decisions and optimize cloud service placement with full visibility into cloud cost and performance

### Streamlined IT Processes

- Increase productivity and accelerate innovation by providing users with quick access to the resources they need

### End-To-End Cloud Application Analytics

- Manage and analyze the entire IT environment holistically to reduce management costs and improve insight

### Automated Cross-Application Workflows

- Automate workflows across hybrid environments through a single orchestration and scheduling platform to improve performance and reduce business risk

## BMC MULTI-CLOUD MANAGEMENT SOLUTIONS

### Innovation Suite

Innovation Suite, a cloud-based solution, equips developers and business analysts with the resources they need to quickly create and edit powerful enterprise, multi-tenant, and custom applications that deliver a seamless user experience.

### SecOps Response Service

SecOps Response Service is a SaaS-based solution that provides IT operations and security teams the data they need to prioritize and remediate threats.

### TrueSight

TrueSight is a family of products that delivers analytics, capacity optimization, and monitoring. It collects and analyzes machine, business, and operational data from virtually any source in real-time, as well as data that helps you optimize your capacity. In addition, it enables real-time monitoring-as-a-service for web applications.

### Remedy OnDemand

Remedy OnDemand provides all the benefits of the market-leading Remedy Service Management Suite in a cloud-based solution with anytime, anywhere access to a self-service service desk, change and release management, asset and service level management tools, and more.

### Cloud Lifecycle Management

Cloud Lifecycle Management is a cloud management platform that automates the rapid provisioning of multi-tier IT services across cloud and non-cloud platforms.

### MyIT

MyIT delivers a personalized user experience and enables one-click, self-service access to the products and services employees need to do their work with a simple, context-aware app interface.

### MyIT Service Broker

MyIT Service Broker helps enable IT to aggregate and manage services from multiple sources in a unified catalog.

### Control-M

Control-M enables IT to manage workflows for multi-cloud environments. IT can automate and manage workloads from a single point of control, extend workflow automation to public, private, and hybrid cloud environments, and eliminate complex database maintenance and availability challenges.

### (i) FOR MORE INFORMATION

To learn more about BMC Multi-Cloud Management solutions, please visit **bmc.com/multi-cloud**

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### Customer Spotlight

**M☉RNINGSTAR®**

(i) **Background:** Morningstar is a leading provider of independent investment research to individual investors, asset managers, and retirement plan sponsors.

(?) **Challenge:** Morningstar wanted to move their SaaS applications to be hosted on a private cloud.

🔍 **BMC Multi-Cloud Management Solution:** Morningstar uses Cloud Lifecycle Management to build and host new application environments. Cloud Lifecycle Management works with Remedy ITSM, Discovery, and Atrium CMDB to the keep the operational picture up-to-date and in control.

✅ **Results:** Morningstar reduced the time it takes to build a new environment from 520 hours to 32 hours and has built in compliance checks to maintain alignment with Sarbanes-Oxley and PCI DSS.

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**BMC is a global leader in innovative software solutions that enable businesses to transform into digital enterprises for the ultimate competitive advantage.** Our Digital Enterprise Management solutions are designed to fast track digital business from mainframe to mobile to cloud and beyond.

**BMC – Bring IT to Life**          **BMC digital IT transforms 82 percent of the Fortune 500.**

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