Insight! SecOps Response Workshop

Understand the security threats in your environment to close the security and operations (SecOps) gap

BMC Customer Success Services

BUSINESS NEED

Most large enterprises have separate security teams and operations teams, each with different sets of priorities. Collaboration between the two is rare, and to protect the business from threats, IT is under tremendous pressure to close this "security operations" (SecOps) gap. Furthermore, new ways of conducting business, including the expanding use of cloud-enabled applications and multi-cloud environments, are creating the need for increasingly advanced security and regulatory compliance. Companies are focused on improving security risk management, yet determining security risks is a difficult process. **Security and operations teams can benefit from expert assistance in identifying and prioritizing threats, vulnerabilities, and risks, and understanding potential areas of weakness.** Strong processes and well-trained teams need to react quickly to vulnerabilities to reduce the security attack surface area.

BMC APPROACH

The Insight! SecOps Response Workshop rapidly assesses your organization's current state, identifies and/or confirms current pain points and business opportunities, and relates this information to the relevant SecOps processes and supporting solutions. Our experts lead a collaborative engagement to enable your organization to progress in a phased manner towards your desired future state. Working with members of your team, we define milestones to help you move forward with your security operations initiative with confidence—and achieve a successful outcome with minimal risk.

43%

43% of companies have had a data breach

80%

80% of downtime is due to misconfigurations

KEY DELIVERABLES

The Insight! SecOps Response Workshop analyzes the current state of your SecOps solution and process, and the capabilities of your personnel, and makes recommendations for improvements in your security incident management process.

- **A plan that highlights the specific capabilities required to achieve your goals** in the SecOps space and a recommended path to get you there

- **A prioritized risk threat matrix** with mitigation recommendations

- **A value-based prioritized SecOps roadmap** detailing recommendations and next steps to quickly drive adoption

- **A business-centric plan and architecture** to close the SecOps gap

KEY BENEFITS

- **Clearly identifies primary security risks** associated with your specific regulatory requirements

- **Prioritizes risks based on threat and vulnerability** to focus efforts associated with remediation activities

- **Provides a SecOps security service catalog template** to help personnel understand the impact to business-critical services by vulnerabilities

RELATED SERVICES

- **Support** – Get continuous or premier support for your business needs

- **Education** – BMC offers online courses and tailored content

SERVICE OVERVIEW

The Insight! SecOps Response Workshop is a five-day activity that provides recommendations for improvement, a risk threat matrix, technical architecture for interfaces, SecOps service catalog, and a short-term roadmap to drive vigilant, precise, and relentless compliance using BMC's automation solutions. The workshop highlights the specific capabilities required to achieve the goals that most security and IT operations teams require to respond quickly to address potential vulnerabilities and reduce the threat surface area.

Key activities performed during the engagement are:

- Confirming goals and objectives
- Setting priorities for threat and vulnerability management
- Determining a timeline for projects
- Identifying process owners and operators
- Conducting a workshop onsite for up to one day
- Conducting analysis and creating deliverables

Key deliverables provided at the end of the workshop are:

- High-level process map
- Prioritized risk threat matrix with mitigation recommendations
- Prioritized SecOps roadmap detailing recommendations and next steps
- Business-centric SecOps architecture
- Sample SecOps service catalog, showcasing services provided by the SecOps team
- Team skills assessment
- Training recommendations

ⓘ FOR MORE INFORMATION

To learn more about this consulting service offering, please visit **bmc.com/it-services/it-transformation-services**

493850