BMC Cloud Computing Learning Path

Gain the skills required to get the most out of your cloud computing initiative

Key Benefits

» Accelerate the delivery of cloud computing services to respond more quickly to business needs

» Learn about BMC’s dynamic Business Service Management (BSM) strategy

» Learn about common required capabilities, cloud types, and cloud deployments

» Learn about Infrastructure as a Service (IaaS), Platform as a Service (PaaS), and Software as a Service (SaaS)

» Reduce IT operations costs

Business Challenge

Many IT organizations are looking to deploy internal cloud computing services to provision hardware and software resources on demand, improve resource utilization, and optimize operational costs. However, the road to designing and building a cloud can be complex and challenging for even the most sophisticated organizations.

Following a prescriptive approach will reduce project risk and ensure a successful, on-time outcome.

The BMC Solution

BMC Cloud Lifecycle Management provides a complete solution for establishing and enabling a cloud environment, including a service catalog that defines service offerings, a self-service portal for procuring resources, and management capabilities to control the cloud.

Based on actual customer experience, BMC Global Services helps you implement BMC Cloud Lifecycle Management in as little as 90 days. In addition, BMC Educational Services delivers cloud courseware to provide you with the knowledge that you and your team need to optimize the value of moving to a cloud environment.

The BMC Cloud Computing Learning Path

The BMC Cloud Computing Learning Path provides the foundation for a strong, flexible, and valuable cloud infrastructure that supports IT operations and delivers exceptional service quality to the business.

Course content covers:

» Core cloud concepts

» Cloud terminology

» What cloud means for the IT infrastructure

» Key phases and steps to implementing a cloud

» Components of BMC Cloud Lifecycle Management

You will also learn about BMC’s dynamic Business Service Management (BSM) strategy and core capabilities, as well as Infrastructure as a Service (IaaS), Platform as a Service (PaaS), and Software as a Service (SaaS).
Additional Services

» **Solution Adoption Planning Workshop** - Define and implement a training and communication plan for the entire cloud team

» **Cloud Solution Planning Workshop** – Refine cloud objectives; review best-in-class cloud environments; develop 18-month roadmap; refine gap analysis; and assess risk, change, and organizational readiness

» **Baseline Discovery Audit** – Conduct detailed discovery and dependency analysis across up to 500 operating system instances

» **Premier Support** – Benefit from proactive situational analysis; weekly support case reviews; a named support engineer and account manager; annual site visits; sandbox environment; and learning credits

» **Managed Operations** – Use BMC resources for remote management and administration, staff augmentation, and expert services

Who Will Benefit?

» **Administrators and operational owners** responsible for the installation, configuration, administration, deployment, and general maintenance of your BMC cloud solutions

» **Stakeholders** who work with the Chief Technology Officer (CTO) and architects to set the IT vision for your organization

» **IT management** responsible for your overall cloud initiative

Available Courses

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<tr>
<th>Course Name</th>
<th>Administrators</th>
<th>Stakeholders</th>
<th>IT Executives</th>
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<tbody>
<tr>
<td>BMC Cloud Lifecycle Management 1.0 Executive Summary (Web-based training)</td>
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<tr>
<td>BMC Cloud Lifecycle Management 1.0 Foundations (Web-based training)</td>
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Required  Recommended

Note: BMC Cloud Lifecycle Management 2.0 is releasing in April 2011. BMC Educational Services CLM 2.0 courseware will be available soon thereafter.

About BMC Global Services

With more than 2,000 BSM customer implementations, BMC is uniquely qualified to help you tackle the challenges of aligning your IT infrastructure with the business services it supports. BMC has a consulting and education services team of more than 500 worldwide professionals committed to helping our customers achieve successful outcomes with tangible business value through Business Service Management.

For More Information

For more information about BMC’s Cloud education services, visit BMC Education Services online at [http://www.bmc.com/education/learning-paths/lp-clm.html](http://www.bmc.com/education/learning-paths/lp-clm.html).

* BUSINESS RUNS ON I.T.
* I.T. RUNS ON BMC SOFTWARE.

Business thrives when IT runs smarter, faster and stronger. That’s why the most demanding IT organizations in the world rely on BMC Software across distributed, mainframe, virtual and cloud environments. Recognized as the leader in Business Service Management, BMC offers a comprehensive approach and unified platform that helps IT organizations cut cost, reduce risk and drive business profit. For the four fiscal quarters ended December 31, 2010, BMC revenue was approximately $2 billion.

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