

CONTROL-M® FOR ORACLE APPLICATIONS

Business Integrated Scheduling

CONTROL-M BUSINESS INTEGRATED SCHEDULING
FOR ORACLE E-BUSINESS SUITE



Assuring Business Availability™

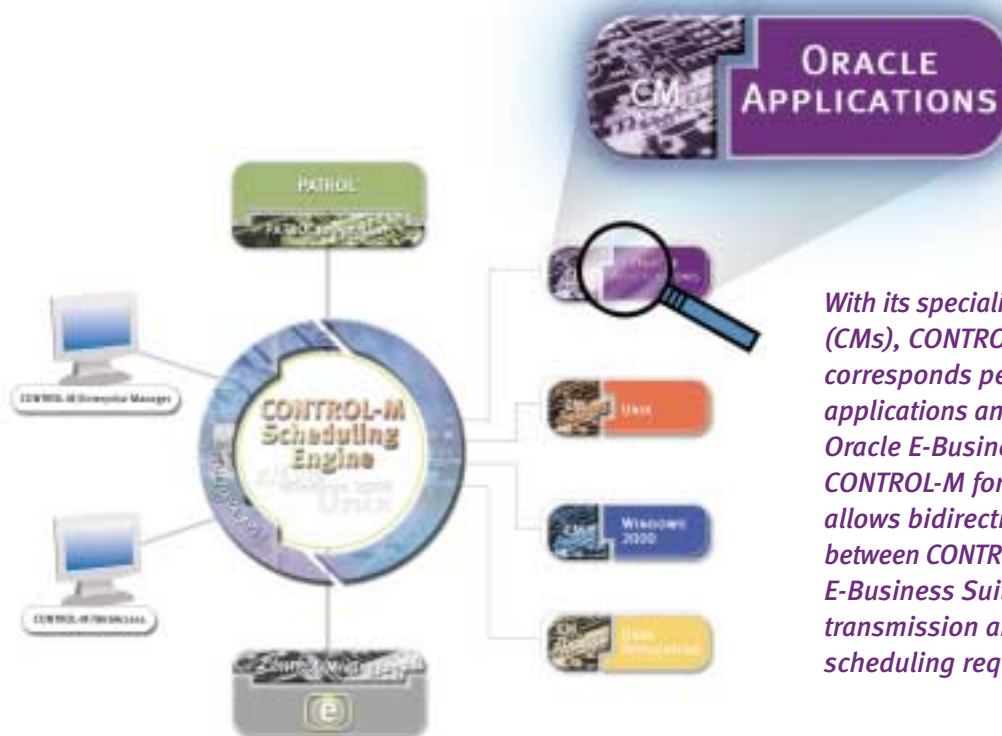
Supporting Your Distinct Environment

Business success is significantly dependent on IT capabilities. The rapid implementation of business-critical applications (such as Supply Chain Management, Customer Relationship Management, finance and human resources), their performance, availability and proper integration into the production environment, are all essential to meeting business objectives.

CONTROL-M is a best-of-breed scheduling solution that addresses your business needs by focusing on applications, integration and management. It integrates the batch processes running on diverse platforms and applications into a unified business process, thus ensuring smooth operations. CONTROL-M's flexible architecture offers specialized support for Oracle E-Business Suite, as well as a focal point of management for the entire business environment,

thereby enabling efficient problem detection and resolution for improved productivity.

As the market-leading Business Integrated Scheduling solution, CONTROL-M supplies comprehensive scheduling capabilities that go beyond addressing technology needs, and provides a complete business solution. If Oracle E-Business Suite plays a critical role in your business success, CONTROL-M is ideal for you. It leverages your Oracle E-Business Suite investment and capabilities to help you better meet business objectives.



With its specialized Control Modules (CMs), CONTROL-M supports and corresponds perfectly to your various applications and platforms. Via the Oracle E-Business Suite API, CONTROL-M for Oracle Applications allows bidirectional communication between CONTROL-M and Oracle E-Business Suite, and enables the transmission and monitoring of scheduling requests between them.

Enhanced Scheduling for Oracle E-Business Suite



Oracle E-Business Suite is an end-to-end business application that runs entirely on the Internet. The Oracle E-Business Suite includes a built-in process scheduler (Concurrent Manager) that can submit and monitor requests and request sets within the Oracle E-Business Suite environment. However, in order to create a complete business flow, Oracle E-Business Suite batch processes must be integrated with external batch processes. Consequently, advanced Oracle E-Business Suite customers with complex environments, comprising several platforms and applications, require a comprehensive batch integration solution.

The CONTROL-M Business Integrated Scheduling solution seamlessly integrates Oracle E-Business Suite with the other systems in the organization to ensure complete and efficient business process management. This tight integration is vital in attaining smooth operations and maintaining the production flow.

With its best-practices technology, CONTROL-M for Oracle Applications enhances the Oracle E-Business Suite scheduling capabilities in compound business environments. CONTROL-M provides dynamic cross-platform and cross-application scheduling capabilities, such as job dependencies, workload balancing and status-based job executions, maximizing process automation and efficiency.

CONTROL-M relates to internal Oracle E-Business Suite mechanisms and data. It can track, control and retrieve information from Oracle E-Business Suite requests that were not defined within CONTROL-M. Furthermore,

to minimize learning curves, training costs and human errors, the CONTROL-M job definition process comprises an application-oriented form that is specially designed to provide the same look, feel and terminology used in Oracle E-Business Suite request definitions.

CONTROL-M for Oracle Applications minimizes production delays by monitoring the execution and output of requests and request sets, and performing automated actions. For example, if a request's output indicates that it failed due to a database error, CONTROL-M can ensure its successful, on-time completion by automatically submitting the right database recovery action.

CONTROL-M offers superior administration and management capabilities via its Enterprise Manager. It provides a graphic focal point of control for the entire business flow – from all operating systems and applications, including integrated Oracle E-Business Suite requests. Thus, CONTROL-M eliminates the need for multiple interfaces, as well as provides the means for creating and planning even the most complicated business flows efficiently.

The CONTROL-M Business Integrated Scheduling solution enhances and completes the Oracle E-Business Suite offering. It assures the highest possible service levels by merging the management of all batch processing across your entire enterprise into a unified business environment. CONTROL-M enables you to successfully meet business goals, as well as attain and maintain a strong competitive advantage.



HELPING YOU MAINTAIN ADVANTAGE

BMC Software Professional Services helps companies maintain their competitive advantage through a comprehensive suite of consulting services and education offerings designed to ensure ongoing business availability of critical applications. Our packaged and custom service offerings maximize product potential, reduce project risk, accelerate time to value, and improve operations. This means you get a complete solution implemented by experts who understand the complexity of your environment. In addition, our Support organization provides the crucial documentation and responsive problem resolution to keep your business on track. Leading companies rely on BMC Software Professional Services to bridge the gap between product vision and reality.

ABOUT BMC SOFTWARE

BMC Software, Inc. (NYSE: BMC), is the leading provider of enterprise systems management solutions that assure business availability – maintaining and optimizing business-critical systems with automated infrastructure management and unique service management capabilities. BMC Software is one of the world's largest independent software vendors. We deliver the most comprehensive eBusiness systems management software with the fastest guaranteed implementation. We help companies achieve greater availability, performance and recoverability of their business-critical applications. Companies that are members of the BMC Software OnSite™ program demonstrate their ability to deliver optimal service to their customers and partners. This certification program conveys that our customers' eBusiness applications or service offerings are managed by BMC Software technology and have undergone rigorous performance testing.

BMC Software is a Forbes 500 company and a member of the S&P 500, with fiscal year 2001 revenues exceeding \$1.5 billion and offices worldwide. For more information, please visit BMC Software's Web site at www.bmc.com

Key CONTROL-M for Oracle Applications Benefits

- Integrates Oracle E-Business Suite with production scheduling across a multitude of platforms and applications
- Enhances the Oracle E-Business Suite scheduling facilities
- Minimizes learning curves, training costs and human errors via application-oriented forms
- Provides an automatic mechanism to handle error occurrences
- Manages the entire business flow via a focal point management console
- Tracks and intercepts Oracle E-Business Suite requests, for a consolidated enterprise-wide view

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