



BMC FootPrints Inventory Manager

Tracking inventory is more than just gathering a list of all computers, software applications, servers, and operating system settings. To make more effective business decisions, companies need a way to easily identify and understand their entire IT asset portfolio. The alternative — manually tracking assets — often results in wasted time, redundant purchases, increased support costs, and compliance risks.

Product Benefits

- » Modern app store experience on the desktop delivers software deployment, advanced actions and quick links to the end-user on their schedule, no waiting required
- » Dynamically view and inventory hybrid physical-virtual infrastructure topology and dependencies, including virtual machines and hypervisors
- » Eliminate manual tracking of IT assets
- » Track software usage and ensure software license compliance
- » Automatically and accurately manage license requirements and usage for proactive software budget management
- » Enforce desktop standards by identifying and blocking applications that pose security risks or degrade network performance
- » Proactively maintain compliance standards and receive automated alerts when out of compliance
- » Take a user-focused approach to improve satisfaction and productivity — and reduce support costs
- » Extend client management capabilities to enterprise organizations – scale to 100,000 nodes & integrate with BMC Atrium CMDB

Business challenge

Have you ever wondered what IT assets are actually deployed across your network? Your entire network? If so, have you considered the asset interdependencies? Don't just think traditional hardware either. Assets include software licenses, virtual hosts, virtual machines, and mobile devices. Take that a step further by evaluating usage and financial assessments for each device as well. Those pieces alone provide information that allows you to accurately plan for license renewals, hardware upgrades, replacements, and inventory and compliance audits. In addition, complete and accurate inventory management can directly impact service requests, reducing time to resolution and calls to the help desk.

Automate IT asset tracking

Many organizations track their assets, but do so manually, leveraging time-consuming spreadsheets or disparate solutions between IT inventory and financial lifecycle status. Automating the process of collecting asset inventory, reporting on that data, and managing your portfolio from a single pane of glass are all components of successful IT asset management. Discounting any of these steps could be a recipe for disaster.

With the inventory and asset tracking capabilities found in BMC FootPrints Inventory Manager, any organization can easily discover devices on the network; including laptops, servers, mobile phones, and network endpoints, as well as maintain a comprehensive list of the hardware and software assets across the entire organization. The discovery engine supports both agent and agentless discovery of network devices and offers detailed configuration information at your fingertips.

Track software usage and ensure software license compliance

Too many companies waste money on unnecessary software licenses because they lack an effective means to measure software usage. Conversely, most organizations without a formal process to track assets are non-compliant on close to one-third of their entire asset portfolio. Either scenario results in increased costs, with unnecessary purchases or expensive, and often unplanned, vendor invoices.

BMC FootPrints Inventory Manager tracks all of the software loaded on discovered devices and then determines how many copies are being used. By having a real-time view into the entire asset collection, IT can easily reclaim unused licenses and maintain compliance with vendor licensing agreements. In addition, alerts can be generated when any additions, deletions, or configuration changes occur.

Reduce support costs

Many of the issues and support calls that consume your time and resources are a direct result of users making changes to their own computers or installing unauthorized applications. This can impact the security and availability of critical assets and increase service desk requests.

BMC FootPrints Inventory Manager helps you prevent or reduce unnecessary support costs by:

- » Automatically correcting unauthorized changes in software and proactively preventing unauthorized applications before they are executed
- » Preventing users from making changes to their applications, installing unauthorized software applications, or manipulating the configuration of their computers
- » Reducing redundant requests of IT for software deployment, basic system performance and data access by leveraging MyApps (desktop app store)
- » Providing asset data and change history within service request tickets for expedited issue resolution
- » Leveraging “Service Anywhere” capabilities, allowing administrators to access a machine through a secure tunnel (without the use of a VPN) to perform various desktop management tasks, such as inventory, patch management, and software deployment

Features

- » **Inventory** – Maintain control with a comprehensive inventory of hardware assets across the entire organization; auto-deploy and update BMC FootPrints agent; Manage changes to hardware or software configurations, enforce change control policies, and maintain detailed inventory history
- » **Software license management** – Show proof of entitlements and know what software licenses are being used
- » **Financial asset management** – Achieve complete cradle-to-grave asset management workflow by receiving assets, tracking financial data, retiring assets, and reporting on depreciation
- » **Virtual infrastructure management** – Discover virtual hosts and guests, and change the stop/pause/start state to perform maintenance or troubleshoot issues
- » **Security inventory** – Collect specific data on key security settings with ease, including installed / update status for anti-virus and anti-spyware, as well as firewall configuration or shared resources
- » **Self-healing** – Maintain the integrity of an application with routine checks that automatically correct an application even after events that compromise the core files
- » **Agent/agentless discovery** – Support both agent and agentless discovery of assets and provide detailed configuration information
- » **Data import** – Perform customized data imports, such as assets and user fields from external sources
- » **Next-generation and multi-OS support** – Support discovery of network devices for Windows, MacOS, Linux®, VMware workstations, servers, laptops, and network devices; core agent support for Redhat 6, MacOS X Lion, and Windows 2008 R2, Windows 7 & 8, and Microsoft SQLServer2012
- » **Windows-embedded client support** – Discover, deploy, troubleshoot, assess, and update Windows-embedded devices through a single management console
- » **Audit now** – Update the summary asset data in near real-time (summary asset data provides quick navigation to hardware, software, and security information)
- » **MyApps** — Puts pre-approved software and access requests in the hands of the end user. It's the app store for the desktop – IT can advertise available software applications, advanced actions and quick links for the end-users to access on their schedule, not IT's.

BUSINESS RUNS ON I.T. I.T. RUNS ON BMC SOFTWARE.

Business runs better when IT runs at its best. Tens of thousands of IT organizations around the world -- from small and mid-market businesses to the Global 100 -- rely on BMC Software (NASDAQ: [BMC](#)) to manage their business services and applications across distributed, mainframe, virtual and cloud environments. BMC helps customers cut costs, reduce risk and achieve business objectives with the broadest choice of IT management solutions, including industry-leading Business Service Management and Cloud Management offerings. For the four fiscal quarters ended March 31, 2013, BMC revenue was approximately \$2.2 billion.

About BMC FootPrints

BMC FootPrints Inventory Manager is part of a fully integrated line of IT service and asset management solutions. Each product automates and streamlines a specific IT challenge to help you reduce costs and improve service levels. Built from the ground up as a modular, yet integrated system, this family of technologies provides a single, unified solution to simplify a diverse set of complex client lifecycle and service management needs.

For more information

To learn more on BMC FootPrints, please visit <http://www.bmc.com/products/footprints/bmc-footprints.html>.

