

## BMC Performance Manager

License entitlement

April 16, 2009

BMC Software is notifying customers that, when you purchase a specific BMC Performance Manager, you are entitled to certain specific BMC PATROL and BMC ProactiveNet components.

### NOTE



In order to use the BMC ProactiveNet monitoring components, you must also purchase licenses for the corresponding BMC ProactiveNet Analytics products for the corresponding application, operating system, database, and middleware. For ProactiveNet, the BMC Performance Manager licenses entitle customers to use only the ProactiveNet monitoring functionality provided by those components listed in the fourth column of [Table 1](#), which begins on page 2.

This document lists the BMC products that provide additional license entitlement, the components that each license supports, and product support information.

## BMC Performance Manager license entitlement

[Table 1](#), which begins on page 2, lists the BMC products affected by this change in license entitlement. If you have a license for a product or solution listed in the first column in [Table 1](#), your license entitles you to use the BMC components or products listed in the second, third, and fourth columns. However, in order to use the ProactiveNet components listed in the fourth column, you must also have a license for the corresponding ProactiveNet Analytics product.

### NOTE



The BMC Performance Manager components are available in the BMC Performance Manager Infrastructure and Solutions kit and from the Electronic Product Distribution (EPD) website. If you do not have all of the components that your license entitles you to use, contact your sales representative for information about how to obtain them.



**Table 1 BMC license entitlement (part 1 of 6)**

A license for this product	Entitles you to use the following components:		
	BMC Performance Manager	PATROL	*BMC ProactiveNet
BMC Performance Manager Portal	<ul style="list-style-type: none"> <li>■ BMC Performance Manager Portal</li> <li>■ BMC Performance Manager for Lightweight Protocols</li> </ul>	<ul style="list-style-type: none"> <li>■ PATROL Central Operator –Web Edition</li> <li>■ PATROL Central Operator – Microsoft Windows Edition</li> <li>■ PATROL Configuration Manager</li> <li>■ PATROL Console for UNIX</li> <li>■ PATROL Console for Microsoft Windows</li> <li>■ Distribution Server</li> </ul>	none
BMC Performance Manager Express for Databases	BMC Performance Manager Express for Databases	none	none
BMC Performance Manager Express for Hardware by Sentry Software	BMC Performance Manager Express for Hardware by Sentry Software	none	none
BMC Performance Manager Express for Mail Servers	BMC Performance Manager Express for Mail Servers	none	none
BMC Performance Manager Express for Servers	BMC Performance Manager Express for Servers	none	none
BMC Performance Manager Express for SNMP Devices	BMC Performance Manager Express for SNMP Devices	none	none
BMC Performance Manager Express for Web Application Servers	BMC Performance Manager Express for Web Application Servers	none	none
BMC Performance Manager Express for Web Servers	BMC Performance Manager Express for Web Servers	none	none
BMC Performance Manager Express for Business Applications	BMC Performance Manager Express for Business Applications	none	none

Table 1 BMC license entitlement (part 2 of 6)

A license for this product	Entitles you to use the following components:		
	BMC Performance Manager	PATROL	*BMC ProactiveNet
BMC Performance Manager for <i>BEA Tuxedo</i>	BMC Performance Manager Integration with PATROL for BEA Tuxedo	PATROL for BEA Tuxedo	none
BMC Performance Manager for Business Applications	<ul style="list-style-type: none"> <li>■ BMC Performance Manager for SAP</li> <li>■ BMC Performance Manager Integration with PATROL for Oracle® E-Business Suite</li> <li>■ BMC Performance Manager Integration with PATROL for PeopleSoft</li> <li>■ BMC Performance Manager Integration with PATROL for SAP Solutions Suite</li> <li>■ BMC Performance Manager Integration with PATROL for SAP Enterprise Portal and PATROL for SAP Web Application Server</li> <li>■ BMC Performance Manager Integration with PATROL for Siebel eBusiness Applications</li> </ul>	<ul style="list-style-type: none"> <li>■ PATROL for Oracle E-Business Suite</li> <li>■ PATROL for PeopleSoft</li> <li>■ PATROL Integration for SAP Solution Manager and SAP CCMS</li> <li>■ PATROL for SAP Enterprise Portal (including PATROL for SAP Web Application Server)</li> <li>■ PATROL for SAP – Manager</li> <li>■ PATROL for SAP – S.L. Reporter</li> <li>■ PATROL for SAP – Trak</li> <li>■ PATROL for Siebel eBusiness Applications</li> </ul>	*BMC ProactiveNet Oracle Application Server Monitor

**Table 1 BMC license entitlement (part 3 of 6)**

A license for this product	Entitles you to use the following components:		
	BMC Performance Manager	PATROL	*BMC ProactiveNet
BMC Performance Manager for WebSphere Business Integration	BMC Performance Manager Integration with PATROL for WebSphere MQ	<ul style="list-style-type: none"> <li>■ PATROL for WebSphere MQ for Distributed Systems</li> <li>■ PATROL for WebSphere MQ for AS/400</li> <li>■ PATROL for WebSphere MQ Integrator</li> <li>■ PATROL for WebSphere MQ for Linux zSeries</li> </ul>	*BMC ProactiveNet WebSphere MQ Series Intelliscope
BMC Performance Manager for Citrix Presentation Server	BMC Performance Manager for Citrix Presentation Server	PATROL for Microsoft Windows Terminal Services	none
BMC Performance Manager for Databases	<ul style="list-style-type: none"> <li>■ BMC Performance Manager Express for Databases</li> <li>■ BMC Performance Manager Integration with PATROL for DB2® Universal Database</li> <li>■ BMC Performance Manager Integration with PATROL for Microsoft SQL Server</li> <li>■ BMC Performance Manager Integration with PATROL for Oracle</li> <li>■ BMC Performance Manager Integration with PATROL for Sybase</li> </ul>	<ul style="list-style-type: none"> <li>■ PATROL for DB2 Universal Database</li> <li>■ PATROL for Microsoft SQL Server</li> <li>■ PATROL for Oracle</li> <li>■ PATROL for Sybase</li> </ul>	<ul style="list-style-type: none"> <li>■ *BMC ProactiveNet Oracle Intelliscope</li> <li>■ *BMC ProactiveNet DB2 Intelliscope</li> <li>■ *BMC ProactiveNet Sybase Intelliscope</li> <li>■ *BMC ProactiveNet MS-SQL Intelliscope</li> </ul>

**Table 1 BMC license entitlement (part 4 of 6)**

A license for this product	Entitles you to use the following components:		
	BMC Performance Manager	PATROL	*BMC ProactiveNet
BMC Performance Manager for Hardware by Sentry Software	BMC Performance Manager Express for Hardware by Sentry Software	PATROL for Hardware by Sentry Software	none
BMC Performance Manager for Informix	BMC Performance Manager Integration with PATROL for Informix	PATROL for Informix	none
BMC Performance Manager for Internet Servers	<ul style="list-style-type: none"> <li>■ BMC Performance Manager Express for Web Servers</li> <li>■ BMC Performance Manager Integration with PATROL Internet Server Manager</li> </ul>	PATROL Internet Server Manager	<ul style="list-style-type: none"> <li>■ *BMC ProactiveNet Apache Web Server Monitors</li> <li>■ *BMC ProactiveNet (Sun® ONE) Netscape iPlanet Web Server Monitors</li> <li>■ *BMC ProactiveNet Microsoft IIS Web Server Monitors</li> <li>■ *BMC ProactiveNet Tomcat Web Server Monitors</li> </ul>
BMC Performance Manager for iSeries	BMC Performance Manager Integration with PATROL for iSeries	PATROL for iSeries	none
BMC Performance Manager for Lotus Domino	BMC Performance Manager Integration with PATROL for Lotus Domino	PATROL for Lotus Domino	none
BMC Performance Manager for Microsoft Exchange Servers	<ul style="list-style-type: none"> <li>■ BMC Performance Manager Express for Mail Servers</li> <li>■ BMC Performance Manager Integration with PATROL for Microsoft Exchange Servers</li> </ul>	PATROL for Microsoft Exchange Servers	*BMC ProactiveNet Microsoft Exchange Intelliscope
BMC Performance Manager for OpenVMS	BMC Performance Manager Integration with PATROL for OpenVMS	PATROL for OpenVMS	none

**Table 1 BMC license entitlement (part 5 of 6)**

A license for this product	Entitles you to use the following components:		
	BMC Performance Manager	PATROL	*BMC ProactiveNet
BMC Performance Manager for Servers	<ul style="list-style-type: none"> <li>■ BMC Performance Manager Express for Servers</li> <li>■ BMC Performance Manager Integration with PATROL for Microsoft Windows Servers</li> <li>■ BMC Performance Manager Integration with PATROL for UNIX<sup>®</sup> and Linux<sup>®</sup></li> <li>■ BMC Performance Manager Integration with PATROL for Log Management</li> </ul>	<ul style="list-style-type: none"> <li>■ PATROL for Microsoft Windows Servers</li> <li>■ PATROL for UNIX and Linux</li> <li>■ PATROL Knowledge Module for Log Management</li> </ul>	<ul style="list-style-type: none"> <li>■ *BMC ProactiveNet Native Server Monitoring</li> <li>■ *BMC ProactiveNet SunONE Directory Server Monitors</li> <li>■ *BMC ProactiveNet Microsoft Active Directory Server Monitors</li> </ul>
BMC Performance Manager for Virtual Servers	<ul style="list-style-type: none"> <li>■ BMC Performance Manager for Virtual Servers</li> <li>■ BMC Performance Manager Integration with PATROL for Virtual Servers</li> </ul>	PATROL for Virtual Servers	<ul style="list-style-type: none"> <li>■ *BMC ProactiveNet Analytics Adaptor for VMware</li> <li>■ *BMC ProactiveNet Analytics for Virtual Servers</li> </ul>

**Table 1 BMC license entitlement (part 6 of 6)**

A license for this product	Entitles you to use the following components:		
	BMC Performance Manager	PATROL	*BMC ProactiveNet
BMC Performance Manager for Web Application Servers	<ul style="list-style-type: none"> <li>■ BMC Performance Manager for Web Application Servers (Full)</li> <li>■ BMC Performance Manager Integration with PATROL for WebSphere Application Server</li> <li>■ BMC Performance Manager Integration with PATROL for BEA WebLogic</li> </ul>	<ul style="list-style-type: none"> <li>■ PATROL for WebSphere Application Server</li> <li>■ PATROL for BEA WebLogic</li> </ul>	<ul style="list-style-type: none"> <li>■ *BMC ProactiveNet WebSphere Application Server Intelliscope</li> <li>■ *BMC ProactiveNet WebLogic (non-JMX) Application Server Intelliscope</li> <li>■ *BMC ProactiveNet Sun ONE Application Server Intelliscope</li> <li>■ *BMC ProactiveNet ATG Dynamo application Server Intelliscope</li> <li>■ *BMC ProactiveNet Microsoft IIS Application Server Intelliscope</li> <li>■ *BMC ProactiveNet Tomcat Application Server Intelliscope</li> <li>■ *BMC ProactiveNet JBOSS Application Server Monitors</li> <li>■ *BMC ProactiveNet WebLogic (JMX) Application Server Intelliscope</li> </ul>

\*In order to use BMC ProactiveNet monitoring components of your BMC Performance Manager licenses, you must also purchase licenses for the corresponding BMC ProactiveNet Analytics products for the corresponding application, operating system, database, and middleware. For ProactiveNet, the BMC Performance Manager licenses entitle customers to use only the ProactiveNet monitoring functionality of those items listed in the fourth column.

# Where to view the latest product information

The latest product information is available on the Customer Support website at [http://www.bmc.com/support\\_home](http://www.bmc.com/support_home).

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## TIP



If you do not already have a user name and password that allow you to fully access the Customer Support site, you can register for a user name and password on the site.

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From the Customer Support site, you can perform several tasks, including

- viewing the latest product documentation (manuals, release notes, flashes, technical bulletins, online Help, and parameter information)
- subscribing to proactive alerts to receive e-mail messages that inform you of new release notes, flashes, and technical bulletins for your products
- searching for existing product resolutions and frequently asked questions (FAQs)

## Customer support

If you have problems with or questions about a BMC product, see the Customer Support website at [http://www.bmc.com/support\\_home](http://www.bmc.com/support_home). You can view or download product documents, find answers to frequently asked questions, and download product updates and maintenance. If you do not have access to the web and you are in the United States or Canada, contact Customer Support at 800 537 1813. Outside the United States or Canada, contact your local BMC office or agent.

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