See How MainView Has Transformed Mainframe Systems Management
Discover how to reduce complexity and costs while meeting the bigger, faster demands of digital business with MainView.

MEET THE SPEED, SCALE, AND COMPLEXITY OF DIGITAL BUSINESS

Digital business is driving more transactions, more data, and increased expectation for fast, always available applications and services. Modern, automated mainframe systems management is essential to meet these bigger, faster demands of digital business. MainView has been designed and architected to provide the most powerful, intelligent, and cost-effective solution available. On average, two to four customers per month have switched to MainView to meet their systems management needs. Executives select MainView because it is the most cost-effective solution and provides a platform for the future.

System programmers select MainView because it is easy to use and provides advanced automation and intelligence that enables them to truly provide proactive systems management. Fortunately, you can meet these challenges cost-effectively and improve operational efficiency with systems management for digital business.

This e-book describes how companies around the world have transformed their mainframe operations with MainView Systems Management, and how your company can gain a competitive edge, too.
BMC offers Delhaize one integrated solution, not different components from different suppliers.

—MainView Section Leader, Delhaize Group

THE POWERFUL, CENTRALIZED ARCHITECTURE OF MAINVIEW

+ Reduces mainframe costs by being up to 50% more efficient, exploiting lower cost engines, and helping you reduce MLC costs

+ Provides the automation platform of the future

+ Delivers a single view so you can go anywhere and do anything
MainView makes monitoring easier and more relevant to the organization as a whole, as we can respond quicker now."

—IT Systems Analyst, Global 500 Transportation Services Company

Source: IT Systems Analyst, Global 500 Transportation Services Company

Validated
Published: Feb. 10, 2017
TVID: 215-891-7FD
MainView Systems Management was designed and built for digital business. MainView finds and fixes problems automatically, reduces MTTR, and is a completely integrated solution. It’s the most efficient solution, managing everything from one screen while lowering costs. Our centralized architecture provides benefits no other systems management solution can provide.

BMC CUSTOMER RESEARCH SHOWS THAT MAINVIEW DELIVERS BUSINESS VALUE IN THE FOLLOWING KEY AREAS:

+ Reduces mainframe costs
+ Achieves faster problem identification and remediation
+ Increases application and system availability
+ Improves productivity
86% of surveyed MainView customers agree that MainView is more productive versus competitive monitors from IBM, CA, and ASG.

Customers say MainView is more productive compared to Omegamon, SYSVIEW, and TMON.

Source: TechValidate survey of 89 users of MainView
89% of surveyed MainView customers agree that MainView detects problems sooner compared to competitive monitors from IBM, CA, and ASG.

Source: TechValidate survey of 89 users of MainView

Validated
Published: Dec. 6, 2016
TVID: DED-2D3-113
Customers say MainView reduces mainframe costs compared to Omegamon, SYSVIEW, and TMON.

92% of surveyed MainView customers agree that MainView reduced mainframe costs versus competitive monitors from IBM, CA, and ASG.

Source: TechValidate survey of 89 users of MainView

Validated
Published: Dec. 6, 2016
TVID: 4C6-BDA-S24
INTELLIGENT, PROACTIVE AUTOMATION RESOLVES PROBLEMS BEFORE CUSTOMERS ARE AFFECTED

TRANSFORM SYSTEMS MANAGEMENT WITH INTELLIGENT AUTOMATION

“MainView provides a level of monitoring and automation functionality that we didn’t know was possible. We were pleasantly surprised to learn that additional functionality and automation came at a lower price tag than the solution we replaced.”

— Keith Haynes, CICS/MQ Administrator, Westfield

With digital business workloads, changes happen rapidly and the time to find and fix problems is measured in seconds. MainView provides the automation platform of the future, which is intelligent and proactive. It offers a common way to set up business rules-based automation. This includes replacing manual checklists and processes, which are error-prone and require the expertise of specialists.

Smart alarms with built-in persistence ensure that irrelevant notifications are eliminated so that only real threats are raised. Threshold determination is critical and dynamic. Business-based thresholds eliminate guesswork and improve accuracy. Dynamic triggers invoke appropriate actions, including alarms, automation, email, and SMS, which lower MTTR. Workload-aware capping protects critical work automatically, while reducing MLC.
MainView products allow me to proactively monitor my systems, as well as create customized, automated solutions to issues."

—z/OS Systems Programmer, Large Global Financial Institution
By being able to proactively monitor our mainframe systems and react to potential issues, [with MainView] our organization has been able to provide superior support to our clients."

—Bob Hadden, IT Specialist, Fiserv, Inc.

MANAGE YOUR ENTIRE ENVIRONMENT FROM A SINGLE VIEW WITH GUIDED NAVIGATION TO THE ROOT CAUSE

You need to do more than just monitor the mainframe to gain a competitive edge in the digital economy. Digital business requires systems management. MainView Systems Management is a cost-effective, integrated solution that is centralized, intelligent, and automated to automatically find and fix problems and improve availability. It offers a single view and control that lets you go anywhere and see anything across the mainframe to resolve issues quickly. In addition, MainView provides a mainframe-based, easily customizable console to meet the needs of all skill levels of mainframe professionals, from beginners to experts.
THE POWER OF A SINGLE VIEW AND CONTROL FOR THE MAINFRAME

“MainView provides us the same look, feel, and navigation across all subsystem components with an integrated drill-down capability allowing transactions to be followed from one subsystem to the next, and a great graphical user interface and dashboard metrics to please the senior management view of the world.”

—IT Manager, Large Enterprise Banking Company

DELHAIZE GROUP, LEADING EUROPEAN FOOD RETAILER

With $28.8 billion in annual sales, Delhaize Group depends on optimal availability and performance for its mainframe, which runs critical applications 24x7 to support just-in-time, high-quality retailing across its 2,760 retail stores. MainView powers real-time and historical mainframe monitoring, automation, and proactive problem resolution to improve the availability of critical databases and applications. By standardizing on MainView, Delhaize Group has rapidly implemented easy-to-use, powerful, rules-based automation. The solution automatically detects exception conditions and provides corrective actions to fix problems before they cause outages.

LARGE NORTH AMERICAN INSURANCE COMPANY

This company moved from 40 consoles down to one with MainView—simplifying operations and delivering faster, more responsive service to meet increasing demands without adding staff.
Customers report MainView uses an average of 50% less CPU than Omegamon, SYSVIEW, and TMON, and reduces mainframe costs.

Source: TechValidate survey of 89 users of MainView

Validated
Published: Dec. 6, 2016
TVID: EDD-EFO-114
A technology company reduced cooling and power consumption by reducing floor space by 1,200 square feet. They replaced over 100 terminals with two PCs and were able to avoid hiring additional personnel—resulting in an annual savings of $450,000.

According to results from the 2016 BMC Annual Mainframe Survey, 65% of the respondents consider optimizing the cost of the mainframe a top priority. Ensuring that the mainframe can meet the demands of digital business is essential. To do so, your systems management solution must always be running and cost-efficient. MainView, via its centralized architecture, does that and more. It optimizes resources, providing more functionality at a lower cost.

+ 50% more efficient
+ Lower MLC costs by up to 20% with intelligent capping
+ Most efficient zIIP offload—up to 60%
+ Reduce floor space and hardware costs

LARGE U.S. FINANCIAL SERVICES COMPANY
Switched to MainView and saved an estimated $1.2 million a year while ensuring availability, improving mean-time-to-repair (MTTR), offloading workload to zIIP engines, increasing processor throughput by leveraging existing hardware, reclaiming valuable MIPS back to the business, and deferring costly upgrades.

MAJOR U.S. INSURANCE COMPANY
Saved more than $1 million a year by using MainView to cut the number of operations centers in half through efficient monitoring (including console consolidation), and reducing costs related to hardware, software, and floor space. In addition, they used MainView to streamline operations—increasing availability and improving productivity by automating operational tasks across all operation centers.

LEADING EUROPEAN FINANCIAL SERVICES COMPANY
Lowered the total cost of ownership (TCO) by approximately $2 million by using MainView to integrate the performance and availability monitoring of all subsystems with a single view for administrators and operators—improving productivity and reducing MIPS.
WHY COMPANIES SWITCHED TO MAINVIEW

Two to four customers per month have switched to MainView, and that has increased six-fold from 2014 to 2016.

MAJOR GLOBAL MANUFACTURER
“IT’s mind blowing how many things I took for granted with MainView that I didn’t have when I was forced to switch [to another product].” They then switched back to MainView.

GOVERNMENT AGENCY
This agency switched to MainView to simplify monitoring and help with unexpected growth. The agency also projects this change will reduce overhead on monitors by 50%.

LARGE U.S. RETAILER
After seeing a demonstration of MainView, the company switched and expects to achieve significant growth soon. “Based on my couple of hours of learning about MainView, I can tell you that it will do everything we need it to and more.”

LARGE EUROPEAN INSURANCE COMPANY
The company chose CMF Monitor, part of the MainView family, improving usability and performance while reducing MIPS. Its annual savings were almost $100,000.

INSURANCE COMPANY
Prior to switching to MainView, the company rarely used its monitor because the product had a high CPU consumption and limited capabilities. These issues were eliminated when they used MainView and they saved an estimated $200,000 a year by:

+ Fixing problems in real-time, minimizing risk, gaining performance and availability, and improving productivity
+ Having proactive alarms and alerts to find and fix problems before they impacted business

LEADING EUROPEAN FINANCIAL SERVICES COMPANY
The company switched to MainView to improve the effectiveness of their mainframe monitoring and to reduce mainframe costs. In fact, this business estimates a five-year savings of $1,000,000 with MainView by reducing resource usage and offloading work to zIIP engines.
“Optimize mainframe performance for digital business workloads.”

—IDC white paper sponsored by BMC, May 2016

“MainView monitoring solution provides a rich variety of functions and capabilities that have made it successful in mainframe software markets and is well-positioned to meet the ongoing challenges of digital business workloads.”

—Tim Grieser, Program VP, Software Industry Analyst, IDC
MainView is simple to use, manage, and configure for both experienced and newer staff. A single view and control of the mainframe improves efficiency and knowledge transfer. MainView enables you to manage the demands of digital business while reducing mainframe costs. Problems are detected and resolved automatically with cost-effective, intelligent, and intuitive systems management.

“We’ve already reduced the peak with the BMC solutions and plan to progressively lower the cap. We expect savings from capping to exceed $140,000 over 48 months, which is 8.75% of our MLC costs.”

— Technical Services Manager at a Leading U.S. Insurance Company
LEARN ABOUT THE MAINVIEW PRODUCT FAMILY

- **MainView Monitoring**
  Monitor and manage the performance of your IBM® System z® environments

- **MainView Automation**
  Simplify and streamline mainframe automation processing including system shutdown, IPLs, and startup

- **MainView for Networks**
  Total visibility and control for mainframe networks including rapid resolution of network traffic jams

- **MainView for CICS® Management**
  Integrated CICS management tool that takes charge of your digital workloads

- **MainView for DB2® Management**
  System tuning, monitoring, and automation to deliver reliability across the DB2 environment

- **MainView for Java® Environments**
  Gain real-time insight into Java resource usage and performance for greater efficiency

- **MainView for IMS™ Management**
  Delivers an exhaustive view of everything that happens in your IMS environment

- **MainView for Message Management**
  Complete digital business-ready, central management of IBM MQ resources

- **MainView Storage Resource Management**
  Simplify complex mainframe storage environments and manage from a single point of control

- **MainView Batch Optimizer**
  Optimize batch workloads without costly manual changes to jobs or Job Control Language (JCL)

- **Intelligent Capping for zEnterprise®**
  Reduce IBM® MLC costs with automated capacity settings
LEARN MORE ABOUT MAINVIEW

+ Visit MainView Systems Management
  Manage your entire mainframe
  Mainframe performance management and automation for every environment

ADDITIONAL RESOURCES

+ Watch the video
+ Read the IDC Report: Optimize Mainframe Performance for Digital Business Workloads
+ Read Transforming Systems Management for Digital Business

CONTACT SALES

Contact your BMC representative.
BMC is a global leader in innovative software solutions that enable businesses to transform into digital enterprises for the ultimate competitive advantage. Our Digital Enterprise Management solutions are designed to fast track digital business from mainframe to mobile to cloud and beyond.

BMC – Bring IT to Life

BMC digital IT transforms 82 percent of the Fortune 500.