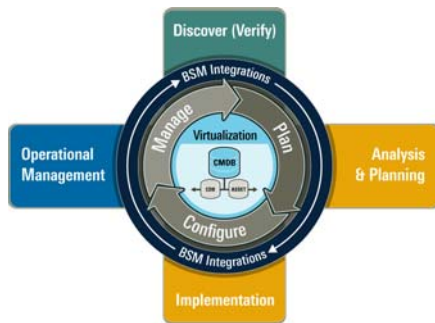




## Education Learning Path for BMC Virtualization Management

### THE BMC DIFFERENCE

- > Training done on your schedule.
- > One-stop resource for ITIL® education and certification covers entire organizations, so you don't have to manage multiple training vendors.
- > Instructor-Led Online training provides a highly engaging and interactive training experience without the inconvenience and expense of traveling to a BMC training center.
- > Web-based training delivers self-paced courses (with hands-on virtual labs, built-in assessment test) over the Internet at anytime and anywhere.
- > Curriculum can be tailored specifically to your situation and needs.
- > Web-Based Training courses can be customized to fit the way your organization uses BMC solutions to support a BSM approach.



### BUSINESS CHALLENGE

Virtualization gives IT the ability to maximize the use of physical assets while reducing their associated costs. As you expand the adoption of virtualization technologies in your environment, the planning, provisioning, monitoring, management, and proactive servicing of these applications become even more critical to your success. Without proper control, you will not realize the benefits of your virtualization initiatives, and the quality of service delivered to your end users will suffer.

### ALIGN YOUR TRAINING WITH YOUR VIRTUALIZATION NEEDS

With BMC Virtualization Management solutions, you take control of virtualized infrastructures and realize the significant benefits they offer. You control the full lifecycle of virtualization in your data center – from planning to configuration to management. By training your employees on the solutions that support each phase of the lifecycle, you give them the knowledge they need to be up and running quickly, thus providing more immediate value to your business.

BMC Educational Services offers the following courses for BMC Virtualization Management to help you identify the improvements that will provide the most impact with the least risk.

#### PLAN YOUR VIRTUAL ENVIRONMENT

Know exactly what you have now and properly plan for what you need in the future — all while maximizing server utilization and minimizing risk.

- > BMC Capacity Management effectively collect, process, analyze, and present performance data that directly associates performance measurements with business-oriented metrics.
  - o BMC Performance Assurance (MS Windows Console)
  - o BMC Performance Assurance (UNIX® Console)
  - o BMC Performance Assurance – Advanced
  - o BMC Performance Assurance – Visualizer
- > BMC Discovery provides you with a valuable, automated system that detects the different components in the IT environment, including client devices, servers, and network infrastructure.
  - o BMC Foundation Discovery and BMC Topology Discovery 1.4: Administering (WBT)

#### CONFIGURE YOUR VIRTUAL ENVIRONMENT

Automate policy-based configurations. Exploit the agility virtualization creates, while also maintaining compliance and increasing staff efficiency.

- > BMC Configuration Automation helps IT organizations manage, control, and enforce configuration changes to realize maximum business value from the data center.
  - o BMC BladeLogic 7.x: Essentials
  - o BMC BladeLogic 7.x: Configuration Manager
  - o BMC BladeLogic 7.x: Compliance Manager
- > BMC Run Book Automation enables IT Operations organizations to automate routine, labor intensive, error prone tasks, leveraging systems, applications and tools across silos in the operations environment, from trouble ticketing, fault management, performance monitoring, virtualization management and more
  - o BMC Run Book Automation 3.x: Administering and Developing

#### MANAGE YOUR VIRTUAL ENVIRONMENT

Monitor for success. Maintain the high quality of service your users expect, while also maximizing server

- > BMC Performance Management provides remote performance and availability monitoring, notification, and reporting across customers' servers, network and application infrastructures; helps improve service while lowering operational costs
  - o BMC Performance Manager Solutions Overview (WBT)

utilization and minimizing risk.

- o BMC Performance Manager Console 7.x: Administering – Part 1
- o BMC Performance Manager Console 7.x: Administering – Part 2
- o BMC Performance Manager Portal 2.x: Administering
- o BMC PATROL Agent Configuration and PCM (online)
- o BMC Performance Manager Reporting
- o BMC Performance Manager 3.x: Development – Part 1
- o BMC Performance Manager 3.x: Development – Part 2
- > BMC ProactiveNet 7.x: Administering
- > BMC Transaction Management Application Response Time 3.x

## ABOUT BMC SERVICES

BMC helps you achieve your desired business outcomes — on time and on budget. Based on our experience with thousands of customer implementations, BMC has created a repeatable, predictable model for BSM delivery that helps you derive maximum value from your BMC solutions.

### Speed your transition to BSM

BMC Consulting Services works with you to develop your strategy, implement your BSM solutions, and manage your BSM environment.

### Train for Success

BMC Educational Services gives you the skills you need to successfully implement BSM and ITIL processes and solutions.

### Maximize Ongoing Value

BMC Customer Support provides an unmatched portfolio of structured offerings that can be matched to your specific business needs and internal support capabilities.

### Partner with the best

The BMC partner community extends BMC's worldwide presence, offers specialization in distinct areas (such as strategy consulting), and contributes to the pool of resources available to your organization.

## ABOUT BMC EDUCATIONAL SERVICES

BMC Educational Services is dedicated to helping you get the most out of your investment in BSM solutions from BMC Software. We teach your IT staff how to align people, processes, and technology so you can deliver high-quality IT services that meet business needs. To ensure your training is successful, BMC Educational Services uses dynamic teaching methods. All education is hands on, with real-life examples of how best to implement the BMC solution portfolio in your particular environment. We use performance-based course materials taught by education consultants who have professional backgrounds as diverse as those your employees bring to the table. Our consultants' experience working at various customer sites enables them to apply real-world expertise and examples to each class.

## ABOUT BMC SOFTWARE

BMC Software delivers the solutions IT needs to increase business value through better management of technology and IT processes. Our industry-leading Business Service Management solutions help you reduce cost, lower risk of business disruption, and benefit from an IT infrastructure built to support business growth and flexibility. Only BMC provides best-practice IT processes, automated technology management, and award-winning BMC Atrium technologies that offer a shared view into how IT services support business priorities. Known for enterprise solutions that span mainframe, distributed systems, and end-user devices, BMC also delivers solutions that address the unique challenges of the midsized business. Founded in 1980, BMC has offices worldwide and fiscal 2007 revenues of \$1.58 billion. Activate your business with the power of IT. [www.bmc.com](http://www.bmc.com).

For more information about BMC Software Educational Services, visit [www.bmc.com/education](http://www.bmc.com/education) or contact us at any of the following:

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