

# Control-M Assessment Services

Optimize the performance of Control-M to satisfy your business and IT objectives

## BMC Customer Success Services



### BUSINESS NEED

As your organization’s workload automation needs grow, so does the environment needed to support the underlying solutions. Over time, your organization’s relationship management processes, technology, and user adoption mature, thus making post-implementation support and roadmap planning a central focus. Your configurations, integrations, and processes, as well as your organization’s support infrastructure, may no longer be suited to address your current and future Control-M needs. **Without a solution performing at peak levels, you run the risk of hindering overall performance, wasting resources, and increasing costs.**

### BMC APPROACH

BMC Consulting Services brings a proven track record optimizing Control-M through a comprehensive assessment service engagement. Control-M delivers the next wave of IT automation—**Digital Business Automation**—moving beyond traditional workload automation and adapting to modern IT technologies and processes. BMC Consulting will analyze your system configurations, performance, and application error logs looking for potential issues. Our experts engage your IT and business stakeholders to conduct detailed data analysis highlighting areas that directly impact overall performance including:

- Overview of currently deployed workload automation tools and processes
- Review of staff resource requirements and related costs incurred to support the batch scheduling environment
- Identification of risk factors that inhibit business continuity and/or attainment of service delivery objectives



Operational cost and quality of service



Optimization of existing IT tools and technologies



Compliance and auditing



Human and system resource efficiencies



Business service level agreement (SLA) risk factors



Governance and compliance

### KEY DELIVERABLES

**Control-M Assessment Services** helps optimize enterprise workload automation capabilities.

- **Interview key IT and business stakeholders** from the user community, as well as technical and executive teams
- **Conduct focused technical evaluations** of Control-M configurations, workflows, and integrations
- **Deliver a documented review of findings**, including recommendations to optimize performance

### KEY BENEFITS

- **Identify architecture improvements** that can help to increase efficiency, scalability, and agility
- **Deploy applications more quickly** through increased resource availability
- **Create a next-generation architecture plan** that can help meet long-term goals

### RELATED SERVICES

- **Education** – BMC offers online courses and tailored content
- **Support** – BMC support to accommodate your business needs

## SERVICE OVERVIEW

Delivered by Control-M certified experts, the components of Control-M Assessment Services include:

- **Onsite data gathering** to get a thorough understanding of your business requirements, your current IT challenges, and your expected outcome from the assessment initiative
- **Analysis of current environment** by interviewing the infrastructure team to assess day-to-day operations, obtain a clear picture of the current IT infrastructure, and understand existing pain points
- **Reports and final review** by collecting data and then detailing recommendations to align your IT capabilities with your business objectives

## Deliverables

The key deliverables for the Control-M Assessment Services include:

- Delivery of a detailed Control-M value assessment report and recommendations to address application and deployment issues
- An implementation estimate that provides a summary of project objectives, implementation plans, activities, schedules, resources, tools, acceptance criteria, and pricing

## Project Team

The project team from BMC Consulting Services includes a:

- Project manager
- Solution architect
- Technical consultant

BMC Consulting Services has developed a best practice approach based on our experience in numerous successful projects. That experience has been codified into our BMC Workload Automation Assessment Methodology, which ensures a proven and repeatable path for project success that is designed to achieve measurable results, while also reducing costs, saving time, and minimizing risk.



## FOR MORE INFORMATION

To learn more about Control-M Assessment Services, please visit [bmc.com/consulting](http://bmc.com/consulting)



The BMC Workload Automation Assessment Methodology

BMC is a global leader in innovative software solutions that enable businesses to transform into digital enterprises for the ultimate competitive advantage. Our Digital Enterprise Management solutions are designed to fast track digital business from mainframe to mobile to cloud and beyond.

**BMC – Bring IT to Life**

**BMC digital IT transforms 82 percent of the Fortune 500.**



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