TrueSight
Operations Management
Smart Reporting

Superior visibility to drive faster and better ITOps decision making

PRODUCT DESCRIPTION
TrueSight Smart Reporting is a business intelligence, dashboard, reporting and data analytics solution for TrueSight Operations Management. It enables users to quickly create stunning customized reports on the fly to present historical health and performance data and trends for infrastructure, events, configuration items and applications in graphical, easy to use views.

BUSINESS CHALLENGE
Digital transformation is placing new pressures on ITOps teams to resolve issues faster while maintaining service and quality. The explosion in the number of platforms, devices and data points being monitored is driving the need for intelligent reporting that is easy to use, delivers detailed insights quickly across all platforms and is flexible enough to be customized to fit changing needs while maintaining security.

TRUESIGHT SMART REPORTING
TrueSight Smart Reporting is a modern, dynamic reporting solution built on Yellowfin, an end-to-end BI and analytics platform leveraging machine-learning algorithms. The solution visualizes and analyzes long-term performance metrics and events and provides an easy to use, precise and flexible view into historical health and performance trends across infrastructure, applications and services. The TrueSight Smart Reporting solution provides a simple, yet robust report interface allowing users to leverage pre-built reports, customize existing reports, build their own reports and use dashboards for quick, impactful insights.

KEY FEATURES
• Drag & drop report creation
• Create, edit, publish, export, share and email reports
• Report dashboards
• Server health report provided out of the box
• Integrated Security features - RBAC and RSSO
• Two data views for flexible reporting

KEY BENEFITS
• A single pane of glass reporting dashboard for on-premises, public and private cloud environments
• Easily customize new and existing reports
• Quickly create stunning reports on the fly
• Get fast time to value with ease of use
• Ensure governance with built-in security
• Use analytics to improve ITOps processes

Create customized dashboards for clear visibility of important metrics such as service availability.
PRODUCT DETAILS

Powerful Platform

TrueSight Smart Reporting is fully integrated into the TrueSight Presentation Server and is based on the Yellowfin reporting server with built-in intelligence and analytics which replaces the Business Objects reporting server.

Customized Reporting

• A Server Health report is provided out of the box and can be customized to suit individual customer needs.
• Reports are hyperlinked to support detailed drill downs for deeper data insights.
• Two data views for creating reports are provided:
  - Device and events
  - Configuration Impact and events

Built-in Security

• Supports RSSO and RBAC - assign roles and permissions to users or restrict users from viewing reports from specific devices or configuration items.
• Three RBAC permissions are provided out-of-the-box:
  - Access
  - Manage
  - Administrate
• Multi-tenancy supported

Requirements and Upgrades

• TrueSight Presentation Server 11.3 is required to enable access to Smart Reporting
• Data from the existing TrueSight reporting engine is preserved.
• Business objects reports are not migrated.

FOR MORE INFORMATION

To learn more about TrueSight Smart Reporting, visit
BMC Documentation - Smart Reporting

Detailed information about events and performance is presented in easy to read graphical formats to support fast decision making.

BMC is a global leader in innovative software solutions that enable businesses to transform into digital enterprises for the ultimate competitive advantage. Our Digital Enterprise Management solutions are designed to fast track digital business from mainframe to mobile to cloud and beyond.