

# BMC Atrium Configuration Management Database (CMDB)

Provide a single, consolidated reference of IT infrastructure and service data to support business decision making

## PRODUCT DESCRIPTION

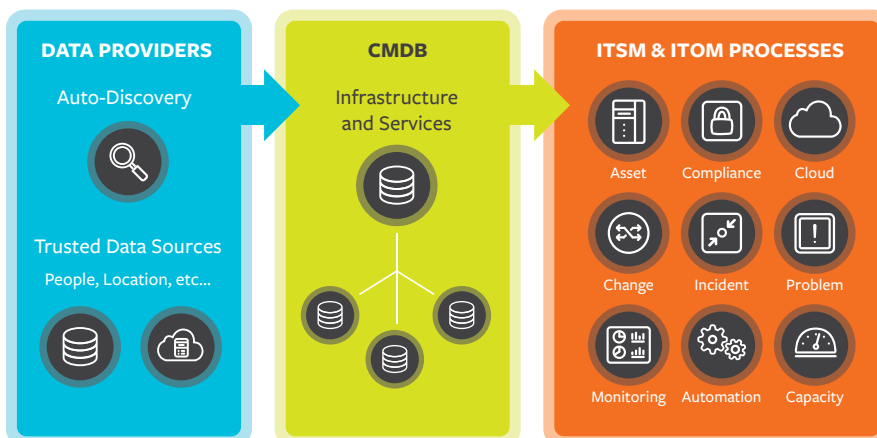
Atrium Configuration Management Database (CMDB) consolidates infrastructure and service data from multiple sources into a single, high-quality representation that your business can rely on to make decisions.

## BUSINESS CHALLENGE

As IT organizations drive the adoption of digital services and face increasing demands from those consuming these services, **they must understand the infrastructure they manage, the services they support, and who their consumers are.** Given the increasing complexity and nature of applications in today's IT environments, this can be a daunting undertaking. Additionally, there are many sources of information to manage, including discovery, legacy spreadsheets, and tribal knowledge. How do you bring all this data together in a form that is both reliable and readily available?

## BMC SOLUTION

Atrium CMDB is an end-to-end solution that processes disparate data sources into a single-pane view. **This allows IT to reference a best-of-breed data record** for daily operations and strategic decisions to support their consumers and the business as a whole.



## Digital Enterprise Management



## KEY FEATURES

BMC Atrium CMDB is highly scalable and provides a complete feature set.

- **Highly adaptable** – the industry-standard data model can be modified/extended to specific requirements
- **Reliable quality** – data quality and integrity engines configured through rules ensure normalization, data source prioritization, and de-duplication
- **Relevant insights** – data visualization capability provides in-context views on your data (from simple CI view to impact simulation)

## KEY BENEFITS

- **Improve data quality** to support your ITIL® processes
- **Reduce risk** associated with change
- **Increase IT agility** and business alignment
- **Minimize impact to consumers** from IT equipment failure by understanding the impact to them

◀ The CMDB provides a single point of reference into the dependencies among business processes, users, applications, and the underlying IT infrastructure, making it the definitive reference for all IT decisions.

## PRODUCT DETAILS

Atrium CMDB consolidates silos of data into an enterprise-wide view of IT that shows not only infrastructure components and their physical and logical relationships, but also the infrastructure's relationship to business services.

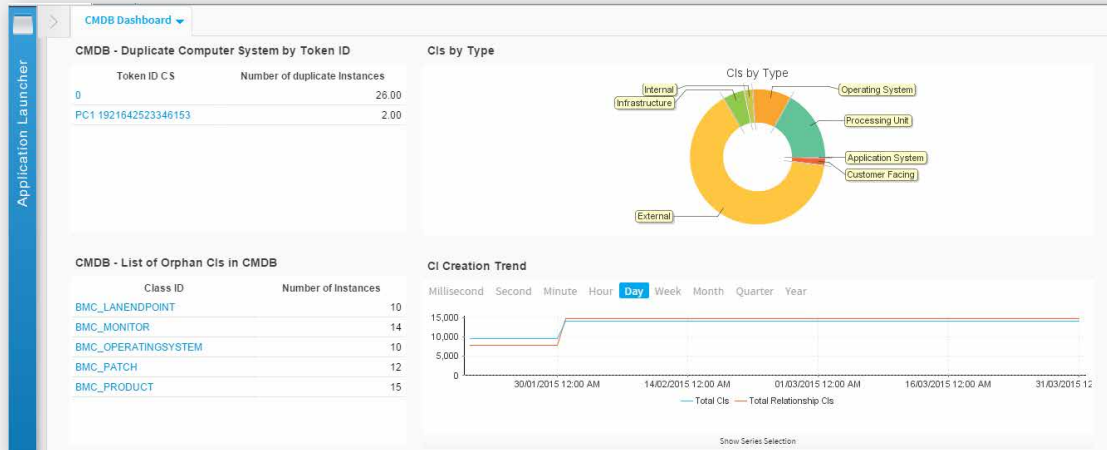
- Comprehensive toolset for creating best-of-breed reference data store
- Standards-based common data model
- Manage disparate data sources to create a single reference for your IT organization
- Visualize data in your CMDB with Atrium Explorer
- Integrated with the BMC Remedy Service Management Suite to enhance and enrich your ITIL-based processes
- Integrate with Java®, C, SOAP, and REST-based APIs to extend the data to your wider organization
- Comes pre-enabled for use with BMC Atrium Discovery and Dependency Mapping (ADDM)
- Service-centric structure provides true understanding of how infrastructure issues impact consumers

- Empower your service desk with easy access to trusted data
- Enable configuration management processes within your organization, providing the core toolset in Atrium CMDB
- Powerful data-quality and integrity engines normalize and reconcile data
- Create and manage the physical and logical relationships that comprise the services provided by and to your organization
- Forms the ideal foundation for a broader Configuration Management System (CMS) by integrating easily to service management process solutions and multiple data sources



### FOR MORE INFORMATION

To learn more about BMC Atrium CMDB, please visit [bmc.com/cmdb](http://bmc.com/cmdb)



- ⬆ A configuration management dashboard illustrates the health of your CMDB, helping configuration managers to target data issues.

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